

health

Victorian Health Services Performance Report

December 2011 Quarter

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Authorised by the State Government of Victoria, 50 Lonsdale Street, Melbourne.

Foreword

The Victorian Government is committed to improving Victoria's health system.

The roadmap for achieving this is detailed within the *Victorian Health Priorities Framework 2012-2022: Metropolitan Health Plan* at www.health.vic.gov.au/healthplan2022.

Two key reform priorities set out in this document are:

- To develop a system that is responsive to people's needs
- To increase accountability and transparency.

The Victorian Health Services Performance Report publicly reports high quality, comprehensive information about Victoria's health system and aims to improve health services accountability and system transparency. Improved reporting supports:

- Information about Victorian hospitals
- Patient knowledge and choice
- Greater accountability and integrity
- Easy comparison of performance between health services.

This report provides statistical information about the hospital system as a whole across the state, as well as performance reports on individual hospitals and health services for:

- Patients Treated
- Emergency Care
- Elective Surgery
- Dental Care
- Quality and Safety
- Mental Health.

Activity and performance information within this report is updated on a quarterly basis and the range of data and information available will be expanded over time.

I commend this report to you as an invaluable resource in working to improve Victoria's health services performance.



The Hon David Davis MP
Minister for Health

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Note: in all tables NA = Not Available

Note:

This quarterly report uses the most recent data available, and may contain revisions to previously published data due to updates provided by Health Services.

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This report should be used together with the companion document 'Specifications for Victorian Health Services Performance Data, Department of Health, March 2012, available at www.health.vic.gov.au/performance.

Patients treated

Table 1 Number of patients admitted to hospital

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	3,185	2,909	2,972	3,309	3,285
Alfred Hospital	17,524	16,987	17,687	18,589	18,356
Angliss Hospital	7,018	6,670	7,004	7,093	7,045
Austin Hospital (incl Heidelberg Repat Hospital)	24,980	23,691	24,311	24,818	24,681
Bairnsdale Hospital	3,251	3,226	3,426	3,600	3,545
Ballarat Base Hospital	8,775	8,344	8,884	9,326	9,483
Bendigo Hospital	8,634	9,106	9,594	9,827	NA
Box Hill Hospital	14,676	13,170	14,049	14,072	14,572
Broadmeadows Health Service	1,355	1,191	1,362	1,433	1,346
Casey Hospital	8,437	8,070	8,439	8,521	8,510
Dandenong Hospital	16,130	15,410	15,932	16,229	15,859
Echuca Hospital	2,322	2,216	2,298	2,521	2,336
Frankston Hospital	14,596	14,160	14,461	14,690	15,168
Geelong Hospital (Barwon Health)	17,418	16,947	17,631	17,855	17,562
Hamilton Hospital	1,976	1,781	1,951	1,893	1,800
Latrobe Regional Hospital	7,363	7,119	7,633	7,974	8,014
Maroondah Hospital	10,252	10,124	10,734	10,629	9,898
Mercy Hospital for Women	4,841	4,708	4,676	5,166	4,782
Mercy Werribee Hospital	6,606	6,416	6,532	6,605	6,486
Mildura Base Hospital	4,687	4,488	4,785	5,035	4,693
Monash Medical Centre	23,954	22,482	23,394	24,162	24,633
Northern Hospital	11,681	11,368	11,727	12,095	11,954
Peter MacCallum Cancer Institute	5,144	5,229	5,190	5,173	5,219
Royal Children's Hospital	8,641	8,157	8,968	9,262	7,979
Royal Melbourne Hospital	23,260	22,456	22,905	23,968	23,648
Rosebud Hospital	3,746	3,733	3,518	3,440	3,674
Royal Women's Hospital	7,648	7,351	7,713	8,261	8,096
Royal Victorian Eye & Ear Hospital	3,188	2,990	3,510	3,476	3,237
Sale Hospital (Central Gippsland Health Service)	3,136	2,994	3,081	3,326	3,279
Sandringham Hospital	5,009	5,013	5,105	5,164	5,416
Shepparton Hospital (Goulburn Valley Health)	6,667	6,338	6,618	7,233	6,949
St Vincent's Hospital	13,384	12,999	13,425	13,902	13,633
Sunshine Hospital	14,028	13,608	13,531	14,392	13,851
Swan Hill Hospital	2,065	1,883	2,153	2,188	2,176
Wangaratta Hospital	4,252	3,782	4,059	4,285	4,032
Warrnambool Hospital (South West Healthcare)	4,971	4,625	4,937	5,593	5,430
West Gippsland Healthcare Group	2,805	2,667	2,746	3,399	3,419
Western Hospital	11,557	10,916	11,341	11,394	11,103
Williamstown Hospital	3,540	3,373	3,268	3,287	3,156
Wimmera Health Care Group (Horsham)	2,983	2,677	2,908	3,123	3,056
Wodonga Hospital	4,794	4,557	4,638	5,101	4,727
Statewide	389,592	372,780	388,123	402,369	388,341

Table 2 Number of patients admitted to hospital with admission type 'emergency'

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	1,309	1,255	1,334	1,384	1,378
Alfred Hospital	6,728	6,456	6,577	6,864	7,148
Angliss Hospital	3,480	3,357	3,434	3,427	3,460
Austin Hospital (incl Heidelberg Repat Hospital)	8,566	8,065	8,056	8,196	8,297
Bairnsdale Hospital	838	848	914	1,009	1,095
Ballarat Base Hospital	3,246	3,254	3,488	3,708	3,808
Bendigo Hospital	2,967	3,433	3,679	3,830	NA
Box Hill Hospital	6,745	6,113	6,405	6,177	6,926
Broadmeadows Health Service	27	34	12	11	17
Casey Hospital	4,471	4,115	4,201	4,238	4,176
Dandenong Hospital	6,866	6,375	6,390	6,519	6,579
Echuca Hospital	438	385	496	689	677
Frankston Hospital	7,969	7,658	7,548	7,756	8,219
Geelong Hospital (Barwon Health)	7,554	7,365	7,483	7,600	7,514
Hamilton Hospital	660	580	660	618	575
Latrobe Regional Hospital	2,150	2,116	2,254	2,311	2,538
Maroondah Hospital	5,718	5,763	5,884	5,733	5,170
Mercy Hospital for Women	363	360	408	437	349
Mercy Werribee Hospital	2,383	2,471	2,552	2,428	2,324
Mildura Base Hospital	1,482	1,386	1,443	1,643	1,436
Monash Medical Centre	9,366	8,729	8,919	8,991	9,407
Northern Hospital	6,949	6,711	6,754	6,876	7,010
Peter MacCallum Cancer Institute	447	415	420	409	431
Royal Children's Hospital	3,687	3,520	4,009	3,900	3,644
Royal Melbourne Hospital	7,430	7,399	7,549	7,707	7,470
Rosebud Hospital	1,484	1,455	1,380	1,424	1,538
Royal Women's Hospital	635	533	625	736	677
Royal Victorian Eye & Ear Hospital	390	441	409	429	395
Sale Hospital (Central Gippsland Health Service)	840	795	834	854	1,017
Sandringham Hospital	2,131	2,290	2,229	2,268	2,396
Shepparton Hospital (Goulburn Valley Health)	2,561	2,312	2,524	2,682	2,617
St Vincent's Hospital	5,435	5,215	5,130	5,388	5,224
Sunshine Hospital	6,116	6,071	5,995	6,301	6,110
Swan Hill Hospital	822	774	826	883	903
Wangaratta Hospital	1,723	1,453	1,558	1,622	1,478
Warrnambool Hospital (South West Healthcare)	2,355	1,972	2,326	2,656	2,638
West Gippsland Healthcare Group	845	730	737	1,116	1,220
Western Hospital	5,681	5,560	5,568	5,579	5,468
Williamstown Hospital	482	461	400	456	470
Wimmera Health Care Group (Horsham)	757	640	708	813	848
Wodonga Hospital	1,180	1,241	1,271	1,289	1,261
Statewide	141,413	135,700	139,058	142,985	140,967

Table 3 Number of emergency department presentations

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	8,596	8,598	8,392	8,331	8,626
Alfred Hospital	14,095	14,152	13,537	13,951	14,432
Angliss Hospital	10,684	10,140	10,112	10,260	10,189
Austin Hospital	17,965	17,072	17,660	17,237	16,656
Bairnsdale Hospital	4,237	4,055	4,136	4,104	4,361
Ballarat Base Hospital	13,461	12,902	12,963	13,272	13,212
Bendigo Hospital	11,414	11,256	11,742	11,553	11,091
Box Hill Hospital	11,583	11,126	11,499	11,867	11,712
Casey Hospital	12,913	12,018	12,345	12,607	11,934
Dandenong Hospital	13,784	13,698	14,046	13,896	14,410
Echuca Hospital	4,046	3,991	3,729	3,845	4,221
Frankston Hospital	14,437	13,694	14,047	14,021	14,381
Geelong Hospital (Barwon Health)	14,522	14,163	13,917	14,829	14,861
Hamilton Hospital	1,707	1,680	1,888	1,781	1,868
Latrobe Regional Hospital	7,738	7,408	7,607	7,668	7,946
Maroondah Hospital	14,130	13,158	13,091	13,117	13,239
Mercy Hospital for Women	3,906	3,754	3,835	3,844	3,871
Mercy Werribee Hospital	9,402	9,289	9,140	8,768	8,998
Mildura Base Hospital	7,113	6,950	6,469	6,676	6,797
Monash Medical Centre (Clayton)	17,620	16,684	17,411	17,590	17,422
Northern Hospital	16,380	15,608	15,567	15,923	16,183
Royal Children's Hospital	15,667	14,390	15,719	16,611	15,526
Royal Melbourne Hospital	14,678	14,684	14,426	14,655	14,906
Rosebud Hospital	5,766	5,915	4,984	5,048	5,705
Royal Women's Hospital	6,264	6,470	6,375	6,463	6,459
Royal Victorian Eye & Ear Hospital	12,204	12,320	11,637	12,032	12,139
Sale Hospital (Central Gippsland Health Service)	4,166	4,059	4,139	4,357	4,412
Sandringham Hospital	8,422	8,078	8,007	8,187	8,228
Shepparton Hospital (Goulburn Valley Health)	8,782	8,239	8,457	8,528	8,148
St Vincent's Hospital	10,828	10,086	10,099	10,292	10,679
Sunshine Hospital	16,585	15,793	15,599	16,205	15,862
Swan Hill Hospital	4,184	3,443	3,505	3,588	3,396
Wangaratta Hospital	5,160	5,007	5,145	5,087	5,261
Warrnambool Hospital (South West Healthcare)	6,662	6,232	6,325	6,613	6,680
West Gippsland Healthcare Group	4,868	4,644	5,080	4,947	5,153
Western Hospital	9,012	8,829	8,725	9,120	8,859
Williamstown Hospital	5,739	5,270	5,029	5,392	5,224
Wimmera Health Care Group (Horsham)	4,037	3,829	3,976	3,662	3,843
Wodonga Hospital	8,126	7,914	7,752	7,634	7,698
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	3,511	3,704
Statewide	380,883	366,598	368,112	377,072	378,292

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 4 Number of patients admitted for same day treatment

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	722	1,143	1,124	1,318	1,317
Alfred Hospital	9,590	9,558	9,870	10,494	10,169
Angliss Hospital	3,500	3,379	3,573	3,646	3,658
Austin Hospital (incl Heidelberg Repat Hospital)	15,969	15,363	15,553	15,854	15,959
Bairnsdale Hospital	1,982	2,015	2,147	2,317	2,298
Ballarat Base Hospital	5,055	4,800	4,923	5,310	5,450
Bendigo Hospital	4,859	5,189	5,391	5,376	NA
Box Hill Hospital	7,471	6,978	7,195	7,213	7,604
Broadmeadows Health Service	894	724	879	910	785
Casey Hospital	4,778	4,444	4,769	4,633	4,755
Dandenong Hospital	8,866	8,363	8,639	8,866	8,737
Echuca Hospital	1,483	1,414	1,537	1,555	1,499
Frankston Hospital	6,824	6,520	6,536	6,725	6,923
Geelong Hospital (Barwon Health)	9,900	9,622	10,110	10,087	10,125
Hamilton Hospital	975	880	945	896	912
Latrobe Regional Hospital	4,289	4,165	4,490	4,760	4,830
Maroondah Hospital	5,837	5,863	6,341	6,219	5,691
Mercy Hospital for Women	1,241	1,124	1,105	1,271	1,083
Mercy Werribee Hospital	3,677	3,555	3,563	3,477	3,323
Mildura Base Hospital	2,625	2,557	2,738	2,794	2,651
Monash Medical Centre	13,637	13,063	13,788	14,226	14,510
Northern Hospital	4,662	4,421	4,446	4,533	4,488
Peter MacCallum Cancer Institute	4,025	4,122	4,090	4,028	4,046
Royal Children's Hospital	4,014	3,806	4,178	4,532	3,596
Royal Melbourne Hospital	15,479	14,827	15,081	15,704	15,637
Rosebud Hospital	2,671	2,639	2,604	2,492	2,773
Royal Women's Hospital	3,376	2,930	3,197	3,473	3,420
Royal Victorian Eye & Ear Hospital	2,102	1,964	2,417	2,299	2,158
Sale Hospital (Central Gippsland Health Service)	1,814	1,718	1,740	1,899	1,925
Sandringham Hospital	2,904	2,977	3,071	3,192	3,324
Shepparton Hospital (Goulburn Valley Health)	3,255	3,238	3,295	3,735	3,568
St Vincent's Hospital	7,763	7,777	7,752	7,956	7,823
Sunshine Hospital	7,140	6,911	6,877	7,149	6,972
Swan Hill Hospital	1,179	1,066	1,209	1,186	1,220
Wangaratta Hospital	2,297	2,077	2,131	2,220	2,158
Warrnambool Hospital (South West Healthcare)	2,839	2,489	2,761	3,160	3,044
West Gippsland Healthcare Group	1,300	1,377	1,266	1,705	1,808
Western Hospital	5,917	5,624	5,829	5,761	5,622
Williamstown Hospital	3,102	3,011	2,901	2,856	2,834
Wimmera Health Care Group (Horsham)	1,814	1,612	1,833	1,911	1,891
Wodonga Hospital	2,789	2,458	2,642	2,899	2,739
Statewide	214,468	207,037	215,159	222,360	216,106

Table 5 Number of patient treatments in specialist outpatient clinics

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	23,457	22,476	22,778	22,530	21,057
Angliss Hospital	NA	NA	NA	2,404	2,360
Austin Hospital (incl Heidelberg Repat Hospital)	19,512	19,556	21,290	21,421	20,917
Ballarat Base Hospital	9,863	8,937	10,132	10,592	10,268
Geelong Hospital (Barwon Health)	19,463	19,490	20,717	20,537	18,898
Bendigo Hospital	9,771	9,753	10,196	10,284	9,706
Box Hill Hospital	13,622	12,589	13,767	13,898	13,401
Broadmeadows Health Service	NA	NA	NA	1,291	1,287
Casey Hospital	4,833	5,233	4,946	5,119	4,912
Craigieburn Health Service	2,093	1,734	2,044	2,010	2,004
Dandenong Hospital (incl Cranbourne Int Care Centre)	11,336	10,435	11,036	11,125	10,735
Frankston Hospital (incl Rosebud Hospital)	9,152	9,599	9,788	9,672	8,597
Maroondah Hospital	6,778	6,593	7,166	7,120	6,505
Melton Health	4,018	3,714	4,112	3,599	3,708
Mercy Hospital for Women	20,832	20,536	21,645	20,579	19,820
Mercy Werribee Hospital	NA	NA	NA	2,584	2,793
Monash Medical Centre	28,496	27,489	27,769	29,296	28,735
Northern Hospital	10,949	11,710	12,940	12,884	12,297
Peter MacCallum Cancer Institute	2,659	6,055	6,593	6,012	5,663
Royal Children's Hospital	19,506	18,693	20,473	19,926	16,615
Royal Melbourne Hospital	28,961	27,586	28,241	29,924	28,254
Royal Victorian Eye & Ear Hospital	20,332	18,068	22,159	21,752	21,130
Royal Women's Hospital	32,482	31,703	31,648	32,458	31,245
Sandringham Hospital	NA	NA	NA	2,874	2,441
St Vincent's Hospital	18,181	16,771	17,986	18,607	18,211
Sunshine Hospital	19,841	19,672	19,941	20,117	19,244
Western Hospital	13,964	13,364	13,531	14,153	13,226
Yarra Ranges Health	2,555	2,614	2,759	2,834	2,807
Statewide	352,656	344,370	363,657	375,602	356,836

Note: Four hospitals commenced reporting outpatient activity from 1 July 2011: Angliss Hospital, Broadmeadows Health Service, Mercy Werribee Hospital and Sandringham Hospital.

Table 6 Number of hospital bed days

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	NA	NA	NA	NA	NA
Alfred Hospital	57,591	55,556	57,566	61,885	59,027
Angliss Hospital	18,786	17,322	18,006	18,298	17,369
Austin Hospital (incl Heidelberg Repat Hospital)	78,872	72,419	80,398	77,608	75,087
Bairnsdale Hospital	8,525	8,481	8,505	8,941	8,483
Ballarat Base Hospital	21,404	20,684	22,402	24,110	22,661
Bendigo Hospital	21,411	21,535	24,588	24,064	NA
Box Hill Hospital	40,016	35,675	39,474	40,892	38,932
Broadmeadows Health Service	11,912	11,481	11,448	11,888	11,401
Casey Hospital	19,051	18,493	19,581	20,245	18,756
Dandenong Hospital	46,734	45,671	49,066	50,182	48,292
Echuca Hospital	4,821	4,868	4,599	5,549	5,088
Frankston Hospital	40,139	39,961	40,759	42,239	41,308
Geelong Hospital (Barwon Health)	44,197	43,143	43,974	44,573	44,020
Hamilton Hospital	4,856	4,525	5,358	4,781	4,490
Latrobe Regional Hospital	23,626	22,812	23,920	24,939	23,982
Maroondah Hospital	28,558	27,638	29,193	30,699	28,073
Mercy Hospital for Women	17,213	17,356	17,804	18,434	17,673
Mercy Werribee Hospital	16,503	16,550	17,163	18,154	16,954
Mildura Base Hospital	14,017	14,060	14,381	14,814	12,595
Monash Medical Centre	67,490	62,541	66,710	68,063	68,637
Northern Hospital	35,006	34,998	34,926	38,626	35,973
Peter MacCallum Cancer Institute	12,457	11,409	12,406	12,557	12,094
Royal Children's Hospital	27,667	23,336	27,216	27,610	25,431
Royal Melbourne Hospital	60,296	57,828	61,460	63,963	60,530
Rosebud Hospital	6,797	6,653	6,414	6,286	6,047
Royal Women's Hospital	20,311	20,744	21,772	21,491	21,826
Royal Victorian Eye & Ear Hospital	3,965	3,709	4,273	4,252	3,915
Sale Hospital (Central Gippsland Health Service)	7,437	7,036	7,754	7,840	7,503
Sandringham Hospital	10,243	10,412	10,810	10,880	10,963
Shepparton Hospital (Goulburn Valley Health)	18,473	18,418	19,664	20,750	18,502
St Vincent's Hospital	43,524	41,367	43,818	47,379	46,289
Sunshine Hospital	39,848	39,526	40,176	42,808	42,365
Swan Hill Hospital	4,237	3,608	4,275	4,527	4,171
Wangaratta Hospital	12,508	11,277	12,221	12,586	11,767
Warrnambool Hospital (South West Healthcare)	14,248	13,585	14,371	15,433	14,865
West Gippsland Healthcare Group	7,203	6,799	7,310	7,971	7,847
Western Hospital	34,448	32,400	35,821	36,733	35,779
Williamstown Hospital	8,527	7,465	7,418	6,746	6,372
Wimmera Health Care Group (Horsham)	6,452	5,944	6,234	6,750	6,281
Wodonga Hospital	12,011	11,962	11,849	13,980	11,964
Statewide	1,194,079	1,138,948	1,202,973	1,239,624	1,166,905

Note: Number of hospital bed days includes all patient care types.

Table 7 Average daily hours of care in intensive care units

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	797	821	821	864	854
Austin Hospital	501	458	458	484	424
Ballarat Health Service	49	88	88	80	64
Bendigo Health Care Group (Bendigo Hospital)	98	111	111	156	NA
Box Hill Hospital	205	192	192	258	219
Sale Hospital (Central Gippsland Health Service)	12	20	20	24	29
Dandenong Hospital	319	312	312	321	306
Frankston Hospital	219	204	204	288	248
Geelong Hospital (Barwon Health)	271	248	248	272	296
Goulburn Valley Health	154	143	143	169	137
Western District Health Service (Hamilton)	46	37	37	45	34
Latrobe Regional Hospital	121	115	115	182	165
Maroondah Hospital	156	124	124	167	153
Mildura Base Hospital	108	103	103	120	92
Monash Medical Centre (Clayton)	401	404	404	439	426
Northeast Health Wangaratta	154	153	153	154	140
Northern Hospital	194	178	178	228	192
Peter MacCallum Cancer Institute	68	75	75	79	70
Royal Children's Hospital	447	282	282	338	333
Royal Melbourne Hospital - City Campus	515	513	513	541	482
Warrnambool Hospital (South West Healthcare)	88	73	73	67	89
St Vincent's Hospital	276	279	279	259	336
Western Hospital	226	199	199	259	213
Wimmera Health Care Group (Horsham)	83	80	80	89	88
Statewide	5,509	5,214	5,214	5,885	5,387

Table 8 Number of babies admitted to neonatal intensive care units and special care nurseries

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Wodonga Health	77	76	79	117	76
Angliss Hospital	68	70	84	81	83
Ballarat Health Service	61	66	65	83	65
Bendigo Health Care Group (Bendigo Hospital)	81	83	86	56	NA
Box Hill Hospital	50	51	59	78	89
Casey Hospital	32	39	49	68	66
Sale Hospital (Central Gippsland Health Service)	166	173	167	45	35
Dandenong Hospital	117	132	115	161	144
Frankston Hospital	102	96	117	134	137
Geelong Hospital (Barwon Health)	62	50	55	124	117
Goulburn Valley Health	49	68	70	58	58
Latrobe Regional Hospital	283	265	332	56	49
Mercy Hospital for Women	91	81	94	325	351
Mercy Werribee Hospital	139	125	140	86	91
Mildura Base Hospital	305	271	307	152	141
Monash Medical Centre (Clayton)	38	32	44	300	312
Northeast Health Wangaratta	112	126	130	47	36
Northern Hospital	124	159	183	169	143
Royal Children's Hospital	279	283	316	154	160
Royal Women's Hospital	58	58	44	333	303
Sandringham Hospital	36	40	44	56	61
Warrnambool Hospital (South West Healthcare)	165	164	160	37	56
Sunshine Hospital	14	18	14	170	186
Wimmera Health Care Group (Horsham)	82	92	80	23	17
Statewide	2,591	2,618	2,834	2,913	2,776

Table 9 Number of bed days for patients waiting in major metropolitan health services for residential aged care after assessment completed

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Austin Health	1,556	1,871	1,080	2,487	1,403
Alfred Health	1,201	1,542	706	2,349	1,697
Eastern Health	2,625	2,416	1,390	2,073	2,233
Melbourne Health	1,870	1,638	1,378	1,726	1,385
Northern Health	1,979	1,812	1,725	2,700	1,675
Peninsula Health	2,537	2,031	1,266	1,736	1,117
Southern Health	2,874	2,518	1,821	2,903	2,602
St Vincent's Health	1,086	1,133	980	2,002	1,502
Western Health	2,215	2,974	1,465	3,436	1,910
Statewide	17,943	17,935	11,811	21,412	15,524

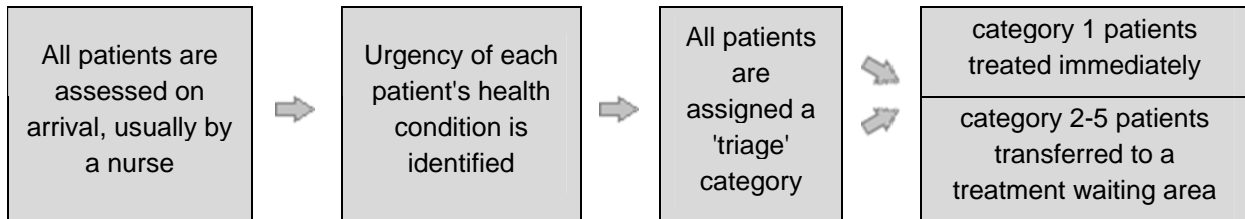
Notes: Statewide total includes 16 major metropolitan health services. The data linkage process has been reviewed and updated since previous publication of results.

Emergency care

Emergency departments

Public hospital emergency departments meet the immediate health care needs of the community, including treatment of medical emergencies.

What happens at an emergency department?



The Australasian College of Emergency Medicine has identified five triage categories and defined the desirable time when treatment should commence for patients in each category.

The Government sets targets for hospitals in consultation with hospital staff and clinical groups to encourage achievement of national standards of care. The Government monitors hospital performance against these targets for the most urgent patients (triage categories 1-3) to encourage hospitals to treat as many patients within the desirable times as possible.

Recommended treatment times

Category 1	Category 2	Category 3	Category 4	Category 5
Immediate	Within 10 minutes	Within 30 minutes	Within 60 minutes	Within 120 minutes

Treatment in the emergency department

Some patients are treated in the emergency department and are then able to go home.

Admission from emergency department to hospital wards

Where patients require admission to a hospital ward for further treatment, hospitals aim to transfer them from the emergency department to a hospital ward in a timely manner, taking their condition into consideration.

What is hospital bypass?

Hospital bypass is a period of time when a public hospital emergency department can request that ambulances bypass it and take patients to other hospitals. However, even when a hospital is on bypass, urgent patients will be accepted. The Government has set a target for the thirteen major metropolitan hospitals that requires them to spend no more than 3 per cent of operating time on bypass.

A hospital may request a period of bypass when:

- the emergency department is full and it cannot safely accommodate and treat more patients
- there are unexpected factors (for example, power failure) that would compromise the treatment of existing patients in the emergency department.

The most frequent reason for requesting hospital bypass is that an emergency department is full. There are a number of reasons why an emergency department might be unable to accept more patients:

- Patient numbers in emergency departments often vary. There are times (for example, during winter) when there can be unusually high numbers of people coming to emergency departments.

- Some patients have more urgent or more acute problems than others, which require the attention of staff.

In some areas the hospital emergency department is one of the few local health care providers after hours and on weekends. Patients who would otherwise visit their GP during these times may come to the emergency department.

Other factors relate to the demand on the hospital generally:

- Patients admitted to hospital from the emergency department require a bed in the hospital. As the emergency department workload is unpredictable, a bed may not be immediately available, and patients may have to wait in the emergency department until one becomes ready.
- Patients in the emergency department may need tests performed or periods of observation.

Table 10 Percentage of time on hospital bypass – 13 major metropolitan hospitals

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	0.9%	1.1%	1.3%	1.4%	1.2%
Angliss Hospital	0.1%	0.3%	0.0%	0.2%	0.3%
Austin Hospital	2.8%	1.9%	2.3%	4.3%	1.4%
Box Hill Hospital	2.8%	2.8%	1.6%	3.1%	1.3%
Dandenong Hospital	2.6%	3.7%	1.0%	0.9%	0.5%
Frankston Hospital	2.9%	2.5%	2.3%	2.9%	1.7%
Maroondah Hospital	0.8%	0.5%	1.2%	1.4%	1.1%
Monash Medical Centre (Clayton)	2.6%	2.1%	1.3%	0.7%	0.8%
Northern Hospital	3.5%	2.3%	2.8%	4.4%	2.5%
Royal Melbourne Hospital	1.4%	0.2%	1.0%	2.6%	1.1%
St Vincent's Hospital	1.4%	2.5%	1.9%	2.4%	1.7%
Sunshine Hospital	0.7%	0.1%	0.3%	1.2%	1.5%
Western Hospital	0.9%	0.2%	0.6%	4.4%	3.8%
Statewide	1.8%	1.6%	1.3%	2.3%	1.4%

Table 11 Percentage of time on hospital bypass – Other metropolitan hospitals

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Casey Hospital	3.2%	1.9%	0.9%	0.2%	0.1%
Mercy Werribee Hospital	12.8%	9.8%	11.6%	24.1%	13.1%
Rosebud Hospital	0.4%	0.9%	0.5%	0.4%	0.2%
Sandringham Hospital	24.4%	23.9%	23.8%	20.4%	23.9%
Williamstown Hospital	0.0%	0.1%	0.0%	0.0%	0.0%

Table 12 Number of emergency department category 1 patients treated

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	66	83	65	92	101
Alfred Hospital	176	199	180	192	195
Angliss Hospital	14	21	15	13	19
Austin Hospital	198	153	158	148	104
Bairnsdale Hospital	14	17	5	13	17
Ballarat Base Hospital	53	48	62	43	46
Bendigo Hospital	71	65	89	91	91
Box Hill Hospital	90	58	63	83	83
Casey Hospital	19	14	15	13	18
Dandenong Hospital	75	71	70	81	68
Echuca Hospital	2	12	3	11	12
Frankston Hospital	91	69	87	75	70
Geelong Hospital (Barwon Health)	69	69	101	89	84
Hamilton Hospital	7	2	3	11	3
Latrobe Regional Hospital	40	43	36	25	34
Maroondah Hospital	55	46	38	44	54
Mercy Hospital for Women	3	0	0	1	0
Mercy Werribee Hospital	10	8	14	11	9
Mildura Base Hospital	32	31	22	33	24
Monash Medical Centre (Clayton)	142	157	124	136	157
Northern Hospital	151	112	82	100	87
Royal Children's Hospital	87	96	98	112	73
Royal Melbourne Hospital	218	190	176	178	189
Rosebud Hospital	9	5	3	3	3
Royal Women's Hospital	1	5	5	0	4
Royal Victorian Eye & Ear Hospital	2	2	2	1	0
Sale Hospital (Central Gippsland Health Service)	7	5	7	11	3
Sandringham Hospital	14	9	4	9	5
Shepparton Hospital (Goulburn Valley Health)	32	22	34	30	36
St Vincent's Hospital	121	102	96	77	92
Sunshine Hospital	37	20	15	16	20
Swan Hill Hospital	2	5	1	3	7
Wangaratta Hospital	18	13	28	15	12
Warrnambool Hospital (South West Healthcare)	14	11	18	10	14
West Gippsland Healthcare Group	5	6	5	5	4
Western Hospital	78	60	55	71	66
Williamstown Hospital	1	0	0	1	1
Wimmera Health Care Group (Horsham)	4	7	9	11	7
Wodonga Hospital	5	10	4	11	4
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	4	6
Statewide	2,033	1,846	1,792	1,873	1,822

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 13 Number of emergency department category 1 patients treated immediately

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	66	83	65	92	101
Alfred Hospital	176	199	180	192	195
Angliss Hospital	14	21	15	13	19
Austin Hospital	198	153	158	148	104
Bairnsdale Hospital	14	17	5	13	17
Ballarat Base Hospital	53	48	62	43	46
Bendigo Hospital	71	65	89	91	91
Box Hill Hospital	90	58	63	83	83
Casey Hospital	19	14	15	13	18
Dandenong Hospital	75	71	70	81	68
Echuca Hospital	2	12	3	11	12
Frankston Hospital	91	69	87	75	70
Geelong Hospital (Barwon Health)	69	69	101	89	84
Hamilton Hospital	7	2	3	11	3
Latrobe Regional Hospital	40	43	36	25	34
Maroondah Hospital	55	46	38	44	54
Mercy Hospital for Women	3	0	0	1	0
Mercy Werribee Hospital	10	8	14	11	9
Mildura Base Hospital	32	31	22	33	24
Monash Medical Centre (Clayton)	142	157	124	136	157
Northern Hospital	151	112	82	100	87
Royal Children's Hospital	87	96	98	112	73
Royal Melbourne Hospital	218	190	176	178	189
Rosebud Hospital	9	5	3	3	3
Royal Women's Hospital	1	5	5	0	4
Royal Victorian Eye & Ear Hospital	2	2	2	1	0
Sale Hospital (Central Gippsland Health Service)	7	5	7	11	3
Sandringham Hospital	14	9	4	9	5
Shepparton Hospital (Goulburn Valley Health)	32	22	34	30	36
St Vincent's Hospital	121	102	96	77	92
Sunshine Hospital	37	20	15	16	20
Swan Hill Hospital	2	5	1	3	7
Wangaratta Hospital	18	13	28	15	12
Warrnambool Hospital (South West Healthcare)	14	11	18	10	14
West Gippsland Healthcare Group	5	6	5	5	4
Western Hospital	78	60	55	71	66
Williamstown Hospital	1	0	0	1	1
Wimmera Health Care Group (Horsham)	4	7	9	11	7
Wodonga Hospital	5	10	4	11	4
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	4	6
Statewide	2,033	1,846	1,792	1,873	1,822

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 14 Emergency department category 1 patients treated immediately (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	NA	100	100	100	100
Alfred Hospital	100	100	100	100	100
Angliss Hospital	100	100	100	100	100
Austin Hospital	100	100	100	100	100
Bairnsdale Hospital	100	100	100	100	100
Ballarat Base Hospital	100	100	100	100	100
Bendigo Hospital	100	100	100	100	100
Box Hill Hospital	100	100	100	100	100
Casey Hospital	100	100	100	100	100
Dandenong Hospital	100	100	100	100	100
Echuca Hospital	100	100	100	100	100
Frankston Hospital	100	100	100	100	100
Geelong Hospital (Barwon Health)	100	100	100	100	100
Hamilton Hospital	100	100	100	100	100
Latrobe Regional Hospital	100	100	100	100	100
Maroondah Hospital	100	100	100	100	100
Mercy Hospital for Women	100	100	100	100	100
Mercy Werribee Hospital	100	100	100	100	100
Mildura Base Hospital	100	100	100	100	100
Monash Medical Centre (Clayton)	100	100	100	100	100
Northern Hospital	100	100	100	100	100
Royal Children's Hospital	100	100	100	100	100
Royal Melbourne Hospital	100	100	100	100	100
Rosebud Hospital	100	100	100	100	100
Royal Women's Hospital	100	100	100	100	100
Royal Victorian Eye & Ear Hospital	100	100	100	100	100
Sale Hospital (Central Gippsland Health Service)	100	100	100	100	100
Sandringham Hospital	100	100	100	100	100
Shepparton Hospital (Goulburn Valley Health)	100	100	100	100	100
St Vincent's Hospital	100	100	100	100	100
Sunshine Hospital	100	100	100	100	100
Swan Hill Hospital	100	100	100	100	100
Wangaratta Hospital	100	100	100	100	100
Warrnambool Hospital (South West Healthcare)	100	100	100	100	100
West Gippsland Healthcare Group	100	100	100	100	100
Western Hospital	100	100	100	100	100
Williamstown Hospital	100	100	100	100	100
Wimmera Health Care Group (Horsham)	100	100	100	100	100
Wodonga Hospital	100	100	100	100	100
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	100	100
Statewide	100	100	100	100	100

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 15 Number of emergency department category 2 patients treated

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	419	486	524	552	633
Alfred Hospital	1,676	1,536	1,616	1,537	1,877
Angliss Hospital	784	674	582	661	713
Austin Hospital	3,290	2,267	2,190	2,178	1,899
Bairnsdale Hospital	207	155	221	276	266
Ballarat Base Hospital	649	647	819	870	820
Bendigo Hospital	1,219	1,190	1,228	1,259	1,195
Box Hill Hospital	1,745	1,759	1,778	1,826	1,774
Casey Hospital	1,005	939	861	939	905
Dandenong Hospital	1,407	1,528	1,462	1,431	1,503
Echuca Hospital	207	204	226	218	237
Frankston Hospital	3,019	3,058	3,205	3,235	3,086
Geelong Hospital (Barwon Health)	1,552	1,437	1,553	1,560	1,553
Hamilton Hospital	135	112	134	134	116
Latrobe Regional Hospital	365	362	386	334	353
Maroondah Hospital	1,240	1,103	1,199	1,362	1,387
Mercy Hospital for Women	5	3	9	17	14
Mercy Werribee Hospital	553	528	535	492	472
Mildura Base Hospital	616	511	623	671	631
Monash Medical Centre (Clayton)	2,284	2,141	2,209	2,287	2,186
Northern Hospital	2,446	2,127	2,132	2,195	2,313
Royal Children's Hospital	807	786	913	808	840
Royal Melbourne Hospital	1,880	1,705	1,706	1,769	1,806
Rosebud Hospital	498	572	471	492	557
Royal Women's Hospital	31	34	36	37	34
Royal Victorian Eye & Ear Hospital	520	118	169	106	83
Sale Hospital (Central Gippsland Health Service)	197	221	224	203	195
Sandringham Hospital	439	437	449	467	486
Shepparton Hospital (Goulburn Valley Health)	649	642	705	767	691
St Vincent's Hospital	886	801	746	888	828
Sunshine Hospital	1,374	1,164	1,254	1,290	1,282
Swan Hill Hospital	66	64	75	86	81
Wangaratta Hospital	283	271	251	272	233
Warrnambool Hospital (South West Healthcare)	360	313	329	356	337
West Gippsland Healthcare Group	132	113	202	264	231
Western Hospital	979	899	971	952	998
Williamstown Hospital	49	58	44	47	58
Wimmera Health Care Group (Horsham)	132	100	126	142	175
Wodonga Hospital	189	187	189	195	220
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	356	302
Statewide	34,294	31,252	32,352	33,531	33,370

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 16 Number of emergency department category 2 patients treated within 10 minutes

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	333	346	395	414	452
Alfred Hospital	1,467	1,341	1,441	1,375	1,636
Angliss Hospital	691	587	524	580	622
Austin Hospital	2,065	1,767	1,701	1,489	1,581
Bairnsdale Hospital	107	105	175	206	215
Ballarat Base Hospital	515	512	651	697	644
Bendigo Hospital	951	984	999	1,046	967
Box Hill Hospital	1,484	1,509	1,564	1,482	1,535
Casey Hospital	866	861	784	887	854
Dandenong Hospital	1,089	1,189	1,215	1,253	1,298
Echuca Hospital	134	152	202	194	217
Frankston Hospital	2,491	2,542	2,729	2,668	2,523
Geelong Hospital (Barwon Health)	1,151	1,088	1,222	1,250	1,185
Hamilton Hospital	120	101	133	130	114
Latrobe Regional Hospital	318	304	325	271	286
Maroondah Hospital	1,055	967	1,085	1,180	1,243
Mercy Hospital for Women	5	3	9	17	13
Mercy Werribee Hospital	475	480	471	420	403
Mildura Base Hospital	396	371	378	415	441
Monash Medical Centre (Clayton)	2,053	1,919	2,032	2,096	2,006
Northern Hospital	2,024	1,419	1,555	1,293	1,408
Royal Children's Hospital	772	755	875	765	751
Royal Melbourne Hospital	1,483	1,478	1,392	1,350	1,593
Rosebud Hospital	458	524	435	456	489
Royal Women's Hospital	28	31	36	35	30
Royal Victorian Eye & Ear Hospital	225	94	144	90	75
Sale Hospital (Central Gippsland Health Service)	124	159	179	161	168
Sandringham Hospital	367	383	382	393	394
Shepparton Hospital (Goulburn Valley Health)	538	516	559	599	557
St Vincent's Hospital	738	675	627	736	707
Sunshine Hospital	1,139	1,021	1,038	922	853
Swan Hill Hospital	60	60	64	75	72
Wangaratta Hospital	244	241	216	239	208
Warrnambool Hospital (South West Healthcare)	232	254	245	288	267
West Gippsland Healthcare Group	81	75	152	227	182
Western Hospital	829	802	856	762	791
Williamstown Hospital	46	54	41	47	55
Wimmera Health Care Group (Horsham)	122	94	121	140	170
Wodonga Hospital	174	169	160	162	184
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	185	184
Statewide	27,450	25,932	27,112	26,995	27,373

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 17 Emergency department Category 2 patients treated within 10 mins (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	79	71	75	75	71
Alfred Hospital	88	87	89	89	87
Angliss Hospital	88	87	90	88	87
Austin Hospital	63	78	78	68	83
Bairnsdale Hospital	52	68	79	75	81
Ballarat Base Hospital	79	79	79	80	79
Bendigo Hospital	78	83	81	83	81
Box Hill Hospital	85	86	88	81	87
Casey Hospital	86	92	91	94	94
Dandenong Hospital	77	78	83	88	86
Echuca Hospital	65	75	89	89	92
Frankston Hospital	83	83	85	82	82
Geelong Hospital (Barwon Health)	74	76	79	80	76
Hamilton Hospital	89	90	99	97	98
Latrobe Regional Hospital	87	84	84	81	81
Maroondah Hospital	85	88	90	87	90
Mercy Hospital for Women	100	100	100	100	93
Mercy Werribee Hospital	86	91	88	85	85
Mildura Base Hospital	64	73	61	62	70
Monash Medical Centre (Clayton)	90	90	92	92	92
Northern Hospital	83	67	73	59	61
Royal Children's Hospital	96	96	96	95	89
Royal Melbourne Hospital	79	87	82	76	88
Rosebud Hospital	92	92	92	93	88
Royal Women's Hospital	90	91	100	95	88
Royal Victorian Eye & Ear Hospital	43	80	85	85	90
Sale Hospital (Central Gippsland Health Service)	63	72	80	79	86
Sandringham Hospital	84	88	85	84	81
Shepparton Hospital (Goulburn Valley Health)	83	80	79	78	81
St Vincent's Hospital	83	84	84	83	85
Sunshine Hospital	83	88	83	71	67
Swan Hill Hospital	91	94	85	87	89
Wangaratta Hospital	86	89	86	88	89
Warrnambool Hospital (South West Healthcare)	64	81	74	81	79
West Gippsland Healthcare Group	61	66	75	86	79
Western Hospital	85	89	88	80	79
Williamstown Hospital	94	93	93	100	95
Wimmera Health Care Group (Horsham)	92	94	96	99	97
Wodonga Hospital	92	90	85	83	84
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	52	61
Statewide	80	83	84	81	82

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 18 Number of emergency department category 3 patients treated

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	2,406	2,348	2,539	2,561	2,643
Alfred Hospital	4,976	4,987	4,702	4,845	5,121
Angliss Hospital	2,851	2,804	2,959	2,877	2,825
Austin Hospital	7,248	6,898	7,170	7,343	7,149
Bairnsdale Hospital	1,177	1,012	1,156	1,185	1,173
Ballarat Base Hospital	2,767	2,804	2,979	3,282	3,179
Bendigo Hospital	3,772	3,643	3,884	3,871	3,797
Box Hill Hospital	4,958	4,901	5,224	5,147	5,116
Casey Hospital	3,748	3,456	3,337	3,373	3,308
Dandenong Hospital	5,197	5,189	5,304	5,337	5,119
Echuca Hospital	763	797	860	860	906
Frankston Hospital	5,602	5,292	5,515	5,435	5,615
Geelong Hospital (Barwon Health)	4,976	4,621	4,555	4,646	4,628
Hamilton Hospital	413	398	437	439	457
Latrobe Regional Hospital	1,516	1,480	1,506	1,612	1,699
Maroondah Hospital	5,057	4,723	4,982	5,334	5,077
Mercy Hospital for Women	75	74	116	209	145
Mercy Werribee Hospital	1,741	1,536	1,689	1,658	1,666
Mildura Base Hospital	2,623	2,316	2,534	2,592	2,432
Monash Medical Centre (Clayton)	6,689	6,067	6,508	7,014	6,675
Northern Hospital	6,082	5,768	5,969	6,032	6,011
Royal Children's Hospital	4,243	3,824	4,456	4,613	4,121
Royal Melbourne Hospital	5,527	5,485	5,619	6,098	6,139
Rosebud Hospital	1,857	1,868	1,649	1,691	1,820
Royal Women's Hospital	2,107	2,052	1,958	2,082	2,114
Royal Victorian Eye & Ear Hospital	2,308	1,846	1,587	1,658	1,722
Sale Hospital (Central Gippsland Health Service)	713	713	792	856	871
Sandringham Hospital	2,453	2,418	2,427	2,492	2,469
Shepparton Hospital (Goulburn Valley Health)	2,567	2,341	2,594	2,671	2,645
St Vincent's Hospital	3,982	3,507	3,653	3,751	3,768
Sunshine Hospital	5,132	4,873	4,962	5,377	5,154
Swan Hill Hospital	571	503	530	569	486
Wangaratta Hospital	1,441	1,247	1,344	1,317	1,278
Warrnambool Hospital (South West Healthcare)	2,050	1,922	2,026	2,218	2,329
West Gippsland Healthcare Group	1,466	1,218	1,387	1,399	1,506
Western Hospital	2,970	2,797	2,812	2,819	2,812
Williamstown Hospital	420	402	371	403	398
Wimmera Health Care Group (Horsham)	963	776	815	916	934
Wodonga Hospital	1,570	1,452	1,545	1,605	1,393
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	1,268	1,197
Statewide	116,977	110,358	114,452	119,455	117,897

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 19 Number of emergency department category 3 patients treated within 30 minutes

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	1,876	1,905	2,005	1,981	2,009
Alfred Hospital	4,055	4,042	3,764	3,879	3,986
Angliss Hospital	2,102	2,073	2,308	2,078	2,173
Austin Hospital	3,901	4,295	3,946	3,384	4,732
Bairnsdale Hospital	776	699	894	824	861
Ballarat Base Hospital	2,398	2,385	2,476	2,715	2,681
Bendigo Hospital	2,072	2,094	2,069	2,127	2,265
Box Hill Hospital	2,735	2,820	3,006	2,660	2,993
Casey Hospital	2,382	2,389	2,586	2,528	2,467
Dandenong Hospital	3,412	3,122	3,588	3,727	3,742
Echuca Hospital	464	608	671	693	818
Frankston Hospital	4,402	4,284	4,573	4,415	4,456
Geelong Hospital (Barwon Health)	3,079	2,797	2,860	2,623	2,683
Hamilton Hospital	367	360	407	424	441
Latrobe Regional Hospital	1,271	1,274	1,249	1,209	1,264
Maroondah Hospital	3,421	3,295	3,536	3,322	3,615
Mercy Hospital for Women	67	71	107	177	142
Mercy Werribee Hospital	1,341	1,276	1,402	1,293	1,338
Mildura Base Hospital	1,844	1,824	1,837	1,904	1,889
Monash Medical Centre (Clayton)	3,757	3,743	4,189	4,574	4,544
Northern Hospital	4,218	3,354	3,726	3,066	3,322
Royal Children's Hospital	2,912	2,883	3,401	3,333	3,030
Royal Melbourne Hospital	3,780	4,339	3,954	3,725	4,539
Rosebud Hospital	1,617	1,592	1,389	1,414	1,503
Royal Women's Hospital	1,835	1,755	1,684	1,774	1,799
Royal Victorian Eye & Ear Hospital	983	1,150	1,088	1,075	1,333
Sale Hospital (Central Gippsland Health Service)	544	572	638	702	753
Sandringham Hospital	1,943	2,012	1,909	1,966	1,920
Shepparton Hospital (Goulburn Valley Health)	2,029	1,858	1,987	1,980	1,979
St Vincent's Hospital	2,748	2,351	2,601	2,559	2,749
Sunshine Hospital	3,905	3,718	3,727	3,405	3,341
Swan Hill Hospital	482	435	434	467	423
Wangaratta Hospital	1,045	1,022	990	950	1,004
Warrnambool Hospital (South West Healthcare)	1,485	1,581	1,608	1,774	1,740
West Gippsland Healthcare Group	806	830	928	900	928
Western Hospital	2,397	2,458	2,431	2,042	2,134
Williamstown Hospital	395	386	360	393	387
Wimmera Health Care Group (Horsham)	881	702	716	808	762
Wodonga Hospital	1,344	1,176	1,282	1,336	1,141
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	940	931
Statewide	81,071	79,530	82,326	81,146	84,817

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 20 Emergency department category 3 patients treated within 30 minutes (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	78	81	79	77	76
Alfred Hospital	81	81	80	80	78
Angliss Hospital	74	74	78	72	77
Austin Hospital	54	62	55	46	66
Bairnsdale Hospital	66	69	77	70	73
Ballarat Base Hospital	87	85	83	83	84
Bendigo Hospital	55	57	53	55	60
Box Hill Hospital	55	58	58	52	59
Casey Hospital	64	69	77	75	75
Dandenong Hospital	66	60	68	70	73
Echuca Hospital	61	76	78	81	90
Frankston Hospital	79	81	83	81	79
Geelong Hospital (Barwon Health)	62	61	63	56	58
Hamilton Hospital	89	90	93	97	96
Latrobe Regional Hospital	84	86	83	75	74
Maroondah Hospital	68	70	71	62	71
Mercy Hospital for Women	89	96	92	85	98
Mercy Werribee Hospital	77	83	83	78	80
Mildura Base Hospital	70	79	72	73	78
Monash Medical Centre (Clayton)	56	62	64	65	68
Northern Hospital	69	58	62	51	55
Royal Children's Hospital	69	75	76	72	74
Royal Melbourne Hospital	68	79	70	61	74
Rosebud Hospital	87	85	84	84	83
Royal Women's Hospital	87	86	86	85	85
Royal Victorian Eye & Ear Hospital	43	62	69	65	77
Sale Hospital (Central Gippsland Health Service)	76	80	81	82	86
Sandringham Hospital	79	83	79	79	78
Shepparton Hospital (Goulburn Valley Health)	79	79	77	74	75
St Vincent's Hospital	69	67	71	68	73
Sunshine Hospital	76	76	75	63	65
Swan Hill Hospital	84	86	82	82	87
Wangaratta Hospital	73	82	74	72	79
Warrnambool Hospital (South West Healthcare)	72	82	79	80	75
West Gippsland Healthcare Group	55	68	67	64	62
Western Hospital	81	88	86	72	76
Williamstown Hospital	94	96	97	98	97
Wimmera Health Care Group (Horsham)	91	90	88	88	82
Wodonga Hospital	86	81	83	83	82
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	74	78
Statewide	69	72	72	68	72

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 21 Number of emergency department category 4 patients treated

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	4,983	5,213	5,021	5,178	5,103
Angliss Hospital	5,924	5,550	5,592	5,758	5,691
Austin Hospital	4,827	5,384	5,399	5,366	5,761
Bairnsdale Hospital	1,941	1,855	1,849	1,732	1,888
Ballarat Base Hospital	6,780	6,539	6,382	6,537	6,643
Bendigo Hospital	4,703	4,678	4,858	4,734	4,863
Box Hill Hospital	3,599	3,459	3,618	3,542	3,574
Casey Hospital	5,823	5,729	6,102	6,184	5,799
Dandenong Hospital	4,561	4,379	4,670	4,956	5,396
Echuca Hospital	1,810	1,678	1,622	1,649	1,738
Frankston Hospital	4,021	3,766	3,828	3,759	4,046
Geelong Hospital (Barwon Health)	6,264	6,210	5,753	5,794	5,973
Hamilton Hospital	654	608	725	670	718
Latrobe Regional Hospital	3,899	4,053	4,180	4,289	4,450
Maroondah Hospital	6,484	6,136	5,734	5,235	5,488
Mercy Hospital for Women	3,604	3,448	3,489	3,353	3,443
Mercy Werribee Hospital	5,336	4,935	4,973	4,707	5,058
Mildura Base Hospital	2,701	2,824	2,328	2,439	2,684
Monash Medical Centre (Clayton)	5,694	5,731	6,063	6,114	6,279
Northern Hospital	5,922	5,979	6,017	5,939	5,926
Royal Children's Hospital	7,257	6,708	7,475	7,921	7,878
Royal Melbourne Hospital	5,502	5,986	5,640	5,272	5,461
Rosebud Hospital	2,727	2,823	2,433	2,409	2,696
Royal Women's Hospital	3,039	3,258	3,276	3,308	3,280
Royal Victorian Eye & Ear Hospital	4,619	5,902	5,762	6,456	6,642
Sale Hospital (Central Gippsland Health Service)	2,333	2,228	2,361	2,521	2,499
Sandringham Hospital	3,908	3,664	3,703	3,985	3,883
Shepparton Hospital (Goulburn Valley Health)	3,756	3,583	3,616	3,457	3,287
St Vincent's Hospital	4,510	4,264	4,326	4,216	4,378
Sunshine Hospital	7,597	7,511	7,486	7,120	7,324
Swan Hill Hospital	1,460	1,372	1,391	1,466	1,273
Wangaratta Hospital	2,233	2,264	2,330	2,360	2,441
Warrnambool Hospital (South West Healthcare)	3,349	3,241	3,240	3,345	3,214
West Gippsland Healthcare Group	2,281	2,319	2,351	2,242	2,290
Western Hospital	3,764	4,001	3,899	3,998	3,643
Williamstown Hospital	3,347	2,899	2,874	3,041	2,813
Wimmera Health Care Group (Horsham)	1,682	1,543	1,549	1,588	1,668
Wodonga Hospital	5,094	5,010	4,854	4,736	4,761
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	1,690	1,929
Statewide	157,988	156,730	156,769	159,066	161,881

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 22 Number of emergency department category 4 patients treated within one hour

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	3,510	3,803	3,722	3,687	3,700
Angliss Hospital	3,668	3,099	3,585	3,289	3,568
Austin Hospital	3,045	3,695	3,325	2,841	4,155
Bairnsdale Hospital	1,195	1,299	1,296	1,167	1,059
Ballarat Base Hospital	5,581	5,487	5,265	5,317	5,511
Bendigo Hospital	2,982	2,734	3,083	3,027	3,269
Box Hill Hospital	2,099	2,037	2,234	1,961	2,228
Casey Hospital	3,458	3,735	4,236	4,045	4,112
Dandenong Hospital	3,138	2,944	3,294	3,501	3,884
Echuca Hospital	1,106	1,238	1,087	988	1,207
Frankston Hospital	3,253	3,099	3,165	3,167	3,069
Geelong Hospital (Barwon Health)	3,733	3,655	3,231	3,161	3,584
Hamilton Hospital	614	574	670	639	696
Latrobe Regional Hospital	2,669	2,831	2,825	2,606	2,618
Maroondah Hospital	4,259	4,083	4,041	3,274	3,803
Mercy Hospital for Women	2,400	2,051	2,092	1,963	2,354
Mercy Werribee Hospital	3,650	3,394	3,612	2,963	3,218
Mildura Base Hospital	2,032	2,205	1,813	1,971	2,247
Monash Medical Centre (Clayton)	3,643	4,129	4,353	4,179	4,458
Northern Hospital	2,532	2,804	3,183	2,987	3,440
Royal Children's Hospital	3,117	3,652	3,554	3,035	3,817
Royal Melbourne Hospital	3,831	4,853	4,174	3,507	4,104
Rosebud Hospital	2,367	2,335	1,993	1,982	2,108
Royal Women's Hospital	2,048	2,090	2,153	2,006	2,154
Royal Victorian Eye & Ear Hospital	1,627	2,348	2,467	2,361	3,062
Sale Hospital (Central Gippsland Health Service)	1,630	1,687	1,731	1,706	1,811
Sandringham Hospital	2,536	2,628	2,625	2,963	2,892
Shepparton Hospital (Goulburn Valley Health)	2,454	2,553	2,585	2,023	1,970
St Vincent's Hospital	2,701	2,522	2,905	2,508	2,812
Sunshine Hospital	4,898	4,909	4,958	4,482	4,850
Swan Hill Hospital	1,155	1,191	1,162	1,201	1,075
Wangaratta Hospital	1,590	1,689	1,697	1,618	1,959
Warrnambool Hospital (South West Healthcare)	2,165	2,481	2,181	2,339	2,091
West Gippsland Healthcare Group	1,321	1,550	1,486	1,361	1,342
Western Hospital	2,547	3,085	2,972	2,215	2,233
Williamstown Hospital	2,828	2,332	2,394	2,484	2,358
Wimmera Health Care Group (Horsham)	1,210	1,003	964	1,213	1,191
Wodonga Hospital	3,809	3,369	3,601	3,361	3,749
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	1,363	1,479
Statewide	102,401	105,173	105,714	100,461	109,237

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 23 Emergency department category 4 patients treated within one hour (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	70	73	74	71	73
Angliss Hospital	62	56	64	57	63
Austin Hospital	63	69	62	53	72
Bairnsdale Hospital	62	70	70	67	56
Ballarat Base Hospital	82	84	82	81	83
Bendigo Hospital	63	58	63	64	67
Box Hill Hospital	58	59	62	55	62
Casey Hospital	59	65	69	65	71
Dandenong Hospital	69	67	71	71	72
Echuca Hospital	61	74	67	60	69
Frankston Hospital	81	82	83	84	76
Geelong Hospital (Barwon Health)	60	59	56	55	60
Hamilton Hospital	94	94	92	95	97
Latrobe Regional Hospital	68	70	68	61	59
Maroondah Hospital	66	67	70	63	69
Mercy Hospital for Women	67	59	60	59	68
Mercy Werribee Hospital	68	69	73	63	64
Mildura Base Hospital	75	78	78	81	84
Monash Medical Centre (Clayton)	64	72	72	68	71
Northern Hospital	43	47	53	50	58
Royal Children's Hospital	43	54	48	38	48
Royal Melbourne Hospital	70	81	74	67	75
Rosebud Hospital	87	83	82	82	78
Royal Women's Hospital	67	64	66	61	66
Royal Victorian Eye & Ear Hospital	35	40	43	37	46
Sale Hospital (Central Gippsland Health Service)	70	76	73	68	72
Sandringham Hospital	65	72	71	74	74
Shepparton Hospital (Goulburn Valley Health)	65	71	71	59	60
St Vincent's Hospital	60	59	67	59	64
Sunshine Hospital	64	65	66	63	66
Swan Hill Hospital	79	87	84	82	84
Wangaratta Hospital	71	75	73	69	80
Warrnambool Hospital (South West Healthcare)	65	77	67	70	65
West Gippsland Healthcare Group	58	67	63	61	59
Western Hospital	68	77	76	55	61
Williamstown Hospital	84	80	83	82	84
Wimmera Health Care Group (Horsham)	72	65	62	76	71
Wodonga Hospital	75	67	74	71	79
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	81	77
Statewide	65	67	67	63	67

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 24 Number of emergency department category 5 patients treated

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	1,376	1,434	1,306	1,375	1,321
Angliss Hospital	618	563	511	405	446
Austin Hospital	690	818	839	557	691
Bairnsdale Hospital	633	795	700	693	646
Ballarat Base Hospital	2,808	2,470	2,327	2,196	2,137
Bendigo Hospital	1,002	993	951	880	666
Box Hill Hospital	394	312	324	399	398
Casey Hospital	1,114	1,095	1,378	1,260	1,141
Dandenong Hospital	1,026	1,048	998	1,012	1,283
Echuca Hospital	965	1,078	816	747	1,038
Frankston Hospital	593	579	642	470	681
Geelong Hospital (Barwon Health)	709	751	1,008	1,665	1,465
Hamilton Hospital	466	539	571	512	556
Latrobe Regional Hospital	1,784	1,327	1,337	1,148	1,165
Maroondah Hospital	664	534	637	519	648
Mercy Hospital for Women	177	151	148	170	193
Mercy Werribee Hospital	999	1,607	1,390	900	853
Mildura Base Hospital	701	838	661	587	764
Monash Medical Centre (Clayton)	1,296	1,311	1,260	1,318	1,447
Northern Hospital	306	367	221	186	268
Royal Children's Hospital	1,620	1,613	1,490	1,367	1,404
Royal Melbourne Hospital	890	902	897	780	842
Rosebud Hospital	341	322	272	243	392
Royal Women's Hospital	867	904	916	858	866
Royal Victorian Eye & Ear Hospital	4,089	3,921	3,749	3,302	3,340
Sale Hospital (Central Gippsland Health Service)	782	792	652	619	688
Sandringham Hospital	867	1,025	952	794	901
Shepparton Hospital (Goulburn Valley Health)	935	995	844	679	646
St Vincent's Hospital	472	629	663	514	835
Sunshine Hospital	865	984	803	717	632
Swan Hill Hospital	1,883	1,371	1,385	1,282	1,383
Wangaratta Hospital	774	930	851	773	1,048
Warrnambool Hospital (South West Healthcare)	521	495	401	446	445
West Gippsland Healthcare Group	777	790	903	781	869
Western Hospital	670	673	612	560	651
Williamstown Hospital	1,775	1,754	1,633	1,743	1,848
Wimmera Health Care Group (Horsham)	1,078	1,189	1,232	847	890
Wodonga Hospital	852	745	664	595	890
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	129	143
Statewide	38,379	38,644	36,944	34,028	36,520

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 25 Number of emergency department category 5 patients treated within two hours

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	1,253	1,322	1,239	1,225	1,233
Angliss Hospital	537	465	446	348	396
Austin Hospital	613	732	735	467	634
Bairnsdale Hospital	571	707	636	632	527
Ballarat Base Hospital	2,538	2,258	2,046	2,028	1,973
Bendigo Hospital	874	848	845	782	613
Box Hill Hospital	316	252	286	347	331
Casey Hospital	1,018	1,017	1,288	1,148	1,040
Dandenong Hospital	958	953	929	914	1,171
Echuca Hospital	846	1,018	716	624	924
Frankston Hospital	515	537	600	439	583
Geelong Hospital (Barwon Health)	616	645	840	1,379	1,253
Hamilton Hospital	466	538	568	509	555
Latrobe Regional Hospital	1,604	1,229	1,206	946	984
Maroondah Hospital	566	437	564	454	590
Mercy Hospital for Women	162	139	132	161	182
Mercy Werribee Hospital	893	1,421	1,223	728	689
Mildura Base Hospital	648	787	617	556	740
Monash Medical Centre (Clayton)	1,146	1,199	1,170	1,175	1,292
Northern Hospital	236	275	180	154	220
Royal Children's Hospital	1,167	1,265	1,106	947	1,100
Royal Melbourne Hospital	769	824	799	685	761
Rosebud Hospital	324	313	262	235	367
Royal Women's Hospital	794	795	814	738	757
Royal Victorian Eye & Ear Hospital	3,032	2,941	2,862	2,508	2,629
Sale Hospital (Central Gippsland Health Service)	705	734	607	564	644
Sandringham Hospital	755	921	870	733	834
Shepparton Hospital (Goulburn Valley Health)	839	909	778	591	534
St Vincent's Hospital	386	509	591	409	709
Sunshine Hospital	694	804	645	540	510
Swan Hill Hospital	1,662	1,271	1,255	1,135	1,206
Wangaratta Hospital	702	854	768	703	989
Warrnambool Hospital (South West Healthcare)	470	457	343	386	406
West Gippsland Healthcare Group	688	723	796	690	794
Western Hospital	532	582	508	421	478
Williamstown Hospital	1,690	1,672	1,584	1,646	1,787
Wimmera Health Care Group (Horsham)	1,011	1,042	1,088	795	816
Wodonga Hospital	800	695	629	550	849
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	123	136
Statewide	33,396	34,090	32,571	29,415	32,236

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 26 Emergency department category 5 treated within two hours (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	91	92	95	89	93
Angliss Hospital	87	83	87	86	89
Austin Hospital	89	89	88	84	92
Bairnsdale Hospital	90	89	91	91	82
Ballarat Base Hospital	90	91	88	92	92
Bendigo Hospital	87	85	89	89	92
Box Hill Hospital	80	81	88	87	83
Casey Hospital	91	93	93	91	91
Dandenong Hospital	93	91	93	90	91
Echuca Hospital	88	94	88	84	89
Frankston Hospital	87	93	93	93	86
Geelong Hospital (Barwon Health)	87	86	83	83	86
Hamilton Hospital	100	100	99	99	100
Latrobe Regional Hospital	90	93	90	82	84
Maroondah Hospital	85	82	89	87	91
Mercy Hospital for Women	92	92	89	95	94
Mercy Werribee Hospital	89	88	88	81	81
Mildura Base Hospital	92	94	93	95	97
Monash Medical Centre (Clayton)	88	91	93	89	89
Northern Hospital	77	75	81	83	82
Royal Children's Hospital	72	78	74	69	78
Royal Melbourne Hospital	86	91	89	88	90
Rosebud Hospital	95	97	96	97	94
Royal Women's Hospital	92	88	89	86	87
Royal Victorian Eye & Ear Hospital	74	75	76	76	79
Sale Hospital (Central Gippsland Health Service)	90	93	93	91	94
Sandringham Hospital	87	90	91	92	93
Shepparton Hospital (Goulburn Valley Health)	90	91	92	87	83
St Vincent's Hospital	82	81	89	80	85
Sunshine Hospital	80	82	80	75	81
Swan Hill Hospital	88	93	91	89	87
Wangaratta Hospital	91	92	90	91	94
Warrnambool Hospital (South West Healthcare)	90	92	86	87	91
West Gippsland Healthcare Group	89	92	88	88	91
Western Hospital	79	86	83	75	73
Williamstown Hospital	95	95	97	94	97
Wimmera Health Care Group (Horsham)	94	88	88	94	92
Wodonga Hospital	94	93	95	92	95
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	95	95
Statewide	87	88	88	86	88

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 27 Emergency department patients treated within time (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	79	80	81	79	79
Angliss Hospital	69	65	71	65	70
Austin Hospital	60	69	63	53	72
Bairnsdale Hospital	67	74	76	73	67
Ballarat Base Hospital	85	85	84	84	85
Bendigo Hospital	65	64	64	65	68
Box Hill Hospital	62	64	65	59	66
Casey Hospital	66	71	76	73	76
Dandenong Hospital	71	68	73	74	76
Echuca Hospital	68	80	76	72	81
Frankston Hospital	81	83	84	83	79
Geelong Hospital (Barwon Health)	64	63	64	62	64
Hamilton Hospital	94	95	95	97	98
Latrobe Regional Hospital	78	78	76	68	67
Maroondah Hospital	69	70	74	66	74
Mercy Hospital for Women	68	62	62	62	71
Mercy Werribee Hospital	74	76	78	70	70
Mildura Base Hospital	74	80	76	77	82
Monash Medical Centre (Clayton)	67	72	73	72	74
Northern Hospital	61	55	61	53	58
Royal Children's Hospital	57	66	63	55	61
Royal Melbourne Hospital	72	82	75	67	77
Rosebud Hospital	88	85	85	85	82
Royal Women's Hospital	78	75	76	72	75
Royal Victorian Eye & Ear Hospital	51	55	58	52	60
Sale Hospital (Central Gippsland Health Service)	75	80	78	75	79
Sandringham Hospital	73	79	77	78	78
Shepparton Hospital (Goulburn Valley Health)	74	77	76	69	69
St Vincent's Hospital	67	66	72	67	71
Sunshine Hospital	71	72	72	64	66
Swan Hill Hospital	84	89	86	85	86
Wangaratta Hospital	76	81	77	74	83
Warrnambool Hospital (South West Healthcare)	69	80	73	75	71
West Gippsland Healthcare Group	62	72	69	68	66
Western Hospital	75	83	82	66	70
Williamstown Hospital	89	87	89	87	90
Wimmera Health Care Group (Horsham)	84	79	78	85	80
Wodonga Hospital	80	73	78	76	82
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	76	76
Statewide	70	73	73	69	73

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 28 Number of patients transferred from the emergency department to hospital beds

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	1,309	1,255	1,334	1,384	1,378
Alfred Hospital	6,110	6,066	6,137	6,383	6,622
Angliss Hospital	1,618	1,498	1,592	1,608	1,518
Austin Hospital	5,287	5,059	5,288	5,531	5,327
Bairnsdale Hospital	667	627	737	691	725
Ballarat Base Hospital	1,786	1,897	2,166	2,230	2,239
Bendigo Hospital	2,070	2,881	3,166	3,203	2,979
Box Hill Hospital	4,777	4,524	4,759	4,772	4,859
Casey Hospital	1,749	1,711	1,809	2,034	1,970
Dandenong Hospital	4,758	4,662	4,587	4,810	4,751
Echuca Hospital	525	516	601	700	700
Frankston Hospital	5,746	5,752	5,831	5,794	6,114
Geelong Hospital (Barwon Health)	4,552	4,425	4,564	4,811	4,778
Hamilton Hospital	473	423	494	445	393
Latrobe Regional Hospital	1,483	1,467	1,605	1,613	1,676
Maroondah Hospital	3,348	3,179	3,106	3,231	3,225
Mercy Hospital for Women	771	695	732	726	683
Mercy Werribee Hospital	896	1,074	1,103	1,379	1,270
Mildura Base Hospital	1,416	1,330	1,402	1,539	1,388
Monash Medical Centre (Clayton)	7,302	6,835	7,352	7,424	7,654
Northern Hospital	4,528	4,539	4,771	4,890	4,939
Royal Children's Hospital	2,709	2,700	2,969	2,843	2,768
Royal Melbourne Hospital	5,105	5,321	5,387	5,670	5,780
Rosebud Hospital	385	364	321	363	432
Royal Women's Hospital	1,827	1,975	1,977	2,079	2,051
Royal Victorian Eye & Ear Hospital	292	279	318	336	304
Sale Hospital (Central Gippsland Health Service)	584	570	596	614	623
Sandringham Hospital	995	941	960	970	1,021
Shepparton Hospital (Goulburn Valley Health)	2,079	1,872	2,041	2,066	2,076
St Vincent's Hospital	3,437	3,215	3,129	3,389	3,162
Sunshine Hospital	3,025	3,046	3,114	3,224	2,954
Swan Hill Hospital	585	567	641	684	682
Wangaratta Hospital	965	798	903	1,008	907
Warrnambool Hospital (South West Healthcare)	1,813	1,740	1,874	2,159	2,182
West Gippsland Healthcare Group	822	710	737	1,063	1,177
Western Hospital	3,797	3,781	3,860	3,864	3,786
Williamstown Hospital	1	2	3	1	1
Wimmera Health Care Group (Horsham)	789	680	732	827	843
Wodonga Hospital	653	634	700	698	647
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	324	303
Statewide	91,034	89,610	93,398	97,380	96,887

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 29 Number of patients transferred from the emergency department to hospital beds within 8 hours

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	794	754	841	811	859
Alfred Hospital	5,090	5,092	5,128	5,113	5,379
Angliss Hospital	1,348	1,314	1,371	1,306	1,394
Austin Hospital	3,318	3,276	3,340	3,272	3,965
Bairnsdale Hospital	607	569	697	658	688
Ballarat Base Hospital	1,322	1,407	1,657	1,667	1,743
Bendigo Hospital	1,421	2,211	2,368	2,362	2,525
Box Hill Hospital	3,564	3,464	3,877	3,149	3,642
Casey Hospital	1,344	1,212	1,353	1,461	1,467
Dandenong Hospital	3,115	3,054	2,999	2,919	3,003
Echuca Hospital	457	460	530	571	628
Frankston Hospital	2,922	2,898	2,931	2,636	3,258
Geelong Hospital (Barwon Health)	3,153	3,095	3,482	3,684	3,573
Hamilton Hospital	462	406	478	442	391
Latrobe Regional Hospital	1,029	1,079	1,168	942	1,019
Maroondah Hospital	2,658	2,587	2,431	2,270	2,464
Mercy Hospital for Women	635	566	619	579	600
Mercy Werribee Hospital	643	753	767	912	897
Mildura Base Hospital	1,251	1,196	1,239	1,372	1,293
Monash Medical Centre (Clayton)	5,031	4,773	4,978	4,952	5,587
Northern Hospital	2,676	2,866	2,937	2,495	2,818
Royal Children's Hospital	2,042	2,264	2,316	1,988	2,276
Royal Melbourne Hospital	3,249	4,016	3,700	3,727	4,475
Rosebud Hospital	342	312	270	313	391
Royal Women's Hospital	1,792	1,941	1,925	2,027	1,994
Royal Victorian Eye & Ear Hospital	283	271	304	328	296
Sale Hospital (Central Gippsland Health Service)	505	488	491	507	548
Sandringham Hospital	809	768	786	839	852
Shepparton Hospital (Goulburn Valley Health)	1,695	1,520	1,614	1,503	1,733
St Vincent's Hospital	2,505	2,118	2,091	2,228	2,155
Sunshine Hospital	2,030	2,086	2,153	1,846	1,680
Swan Hill Hospital	530	525	589	606	636
Wangaratta Hospital	756	580	627	737	758
Warrnambool Hospital (South West Healthcare)	1,453	1,442	1,566	1,861	1,767
West Gippsland Healthcare Group	570	531	531	701	785
Western Hospital	2,394	2,741	2,788	1,977	2,137
Williamstown Hospital	1	2	2	1	1
Wimmera Health Care Group (Horsham)	765	651	668	803	821
Wodonga Hospital	409	404	479	410	428
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	229	222
Statewide	64,970	65,692	68,091	66,204	71,148

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 30 Patients transferred from the emergency department to hospital beds within 8 hours (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	61	60	63	59	62
Alfred Hospital	83	84	84	80	81
Angliss Hospital	83	88	86	81	92
Austin Hospital	63	65	63	59	74
Bairnsdale Hospital	91	91	95	95	95
Ballarat Base Hospital	74	74	77	75	78
Bendigo Hospital	69	77	75	74	85
Box Hill Hospital	75	77	81	66	75
Casey Hospital	77	71	75	72	74
Dandenong Hospital	65	66	65	61	63
Echuca Hospital	87	89	88	82	90
Frankston Hospital	51	50	50	45	53
Geelong Hospital (Barwon Health)	69	70	76	77	75
Hamilton Hospital	98	96	97	99	99
Latrobe Regional Hospital	69	74	73	58	61
Maroondah Hospital	79	81	78	70	76
Mercy Hospital for Women	82	81	85	80	88
Mercy Werribee Hospital	72	70	70	66	71
Mildura Base Hospital	88	90	88	89	93
Monash Medical Centre (Clayton)	69	70	68	67	73
Northern Hospital	59	63	62	51	57
Royal Children's Hospital	75	84	78	70	82
Royal Melbourne Hospital	64	75	69	66	77
Rosebud Hospital	89	86	84	86	91
Royal Women's Hospital	98	98	97	97	97
Royal Victorian Eye & Ear Hospital	97	97	96	98	97
Sale Hospital (Central Gippsland Health Service)	86	86	82	83	88
Sandringham Hospital	81	82	82	86	83
Shepparton Hospital (Goulburn Valley Health)	82	81	79	73	83
St Vincent's Hospital	73	66	67	66	68
Sunshine Hospital	67	68	69	57	57
Swan Hill Hospital	91	93	92	89	93
Wangaratta Hospital	78	73	69	73	84
Warrnambool Hospital (South West Healthcare)	80	83	84	86	81
West Gippsland Healthcare Group	69	75	72	66	67
Western Hospital	63	72	72	51	56
Williamstown Hospital	100	100	67	100	100
Wimmera Health Care Group (Horsham)	97	96	91	97	97
Wodonga Hospital	63	64	68	59	66
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	71	73
Statewide	71	73	73	68	73

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 31 Number of non-admitted emergency department patients

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	7,287	6,825	6,286	6,046	6,635
Alfred Hospital	7,168	7,396	6,745	6,799	7,069
Angliss Hospital	8,260	7,870	7,776	7,846	7,870
Austin Hospital	11,377	10,867	11,022	10,203	10,287
Bairnsdale Hospital	3,160	3,086	3,097	3,099	3,132
Ballarat Base Hospital	11,112	10,458	10,230	10,540	10,435
Bendigo Hospital	8,412	7,521	7,693	7,479	7,508
Box Hill Hospital	5,634	5,617	5,938	5,820	5,748
Casey Hospital	9,254	8,754	9,155	9,040	8,610
Dandenong Hospital	7,748	7,850	8,304	7,613	8,091
Echuca Hospital	3,106	3,193	2,900	2,727	3,240
Frankston Hospital	7,104	6,606	7,050	6,672	6,891
Geelong Hospital (Barwon Health)	8,795	8,439	8,184	8,753	8,713
Hamilton Hospital	1,196	1,219	1,348	1,301	1,431
Latrobe Regional Hospital	5,652	5,389	5,432	5,301	5,441
Maroondah Hospital	9,638	8,946	9,062	8,827	8,968
Mercy Hospital for Women	3,045	2,960	2,984	2,973	3,081
Mercy Werribee Hospital	7,167	6,901	6,914	5,718	6,082
Mildura Base Hospital	5,243	5,177	4,741	4,762	5,124
Monash Medical Centre (Clayton)	9,233	9,005	9,227	9,149	8,743
Northern Hospital	10,320	9,750	9,475	9,463	9,694
Royal Children's Hospital	11,509	10,457	11,589	12,146	11,647
Royal Melbourne Hospital	7,488	7,851	7,655	7,449	7,764
Rosebud Hospital	4,352	4,584	3,920	3,882	4,419
Royal Women's Hospital	4,170	4,212	4,156	4,148	4,185
Royal Victorian Eye & Ear Hospital	11,134	11,398	10,862	11,048	11,352
Sale Hospital (Central Gippsland Health Service)	3,362	3,276	3,333	3,475	3,511
Sandringham Hospital	6,453	6,234	6,245	6,397	6,356
Shepparton Hospital (Goulburn Valley Health)	6,090	5,909	5,924	5,765	5,444
St Vincent's Hospital	6,469	5,981	6,180	5,928	6,594
Sunshine Hospital	10,722	10,514	10,410	10,231	10,392
Swan Hill Hospital	3,257	2,628	2,589	2,568	2,400
Wangaratta Hospital	3,921	4,021	3,982	3,789	4,131
Warrnambool Hospital (South West Healthcare)	4,433	4,157	4,071	4,150	4,084
West Gippsland Healthcare Group	3,716	3,641	3,993	3,504	3,619
Western Hospital	4,366	4,392	4,196	4,269	4,038
Williamstown Hospital	5,341	4,841	4,689	4,999	4,914
Wimmera Health Care Group (Horsham)	3,037	2,912	2,981	2,651	2,809
Wodonga Hospital	6,971	6,661	6,410	6,339	6,521
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	2,922	3,033
Statewide	256,702	247,498	246,748	245,791	250,006

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 32 Number of non-admitted emergency department patients whose stay is less than four hours

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	5,403	5,259	5,244	5,147	5,702
Alfred Hospital	6,033	6,187	5,544	5,448	5,786
Angliss Hospital	6,497	6,036	6,063	5,778	5,875
Austin Hospital	7,703	7,438	7,177	5,879	6,835
Bairnsdale Hospital	2,608	2,636	2,655	2,744	2,554
Ballarat Base Hospital	9,758	9,256	8,967	9,188	9,145
Bendigo Hospital	6,521	5,812	5,889	5,710	6,183
Box Hill Hospital	3,114	3,135	3,663	3,177	3,245
Casey Hospital	7,000	6,770	7,134	6,729	6,582
Dandenong Hospital	5,835	5,791	5,989	5,115	5,657
Echuca Hospital	2,661	2,858	2,580	2,281	2,875
Frankston Hospital	3,913	3,734	4,692	3,882	4,151
Geelong Hospital (Barwon Health)	5,948	5,458	5,599	6,113	6,042
Hamilton Hospital	1,141	1,149	1,262	1,216	1,372
Latrobe Regional Hospital	4,283	4,099	4,032	3,701	3,700
Maroondah Hospital	6,990	6,196	6,459	5,890	6,450
Mercy Hospital for Women	2,646	2,380	2,419	2,297	2,607
Mercy Werribee Hospital	5,477	5,142	5,353	4,003	4,332
Mildura Base Hospital	3,873	3,739	3,556	3,698	4,094
Monash Medical Centre (Clayton)	6,936	7,022	7,392	6,874	6,757
Northern Hospital	6,546	6,450	5,893	5,710	6,006
Royal Children's Hospital	8,468	8,125	8,927	8,934	9,359
Royal Melbourne Hospital	3,956	5,107	4,953	4,310	5,214
Rosebud Hospital	3,583	3,852	3,378	3,281	3,795
Royal Women's Hospital	3,553	3,670	3,510	3,400	3,554
Royal Victorian Eye & Ear Hospital	9,559	9,858	9,593	9,245	10,203
Sale Hospital (Central Gippsland Health Service)	2,859	2,864	2,843	2,955	3,016
Sandringham Hospital	5,264	5,074	5,090	5,331	5,209
Shepparton Hospital (Goulburn Valley Health)	4,981	4,900	4,842	4,512	4,307
St Vincent's Hospital	4,196	3,641	4,079	3,656	4,374
Sunshine Hospital	6,660	6,687	6,763	5,963	6,334
Swan Hill Hospital	2,971	2,413	2,359	2,219	2,018
Wangaratta Hospital	3,138	3,386	3,259	3,070	3,564
Warrnambool Hospital (South West Healthcare)	3,693	3,539	3,348	3,421	3,256
West Gippsland Healthcare Group	2,928	3,025	3,210	2,816	2,942
Western Hospital	2,499	2,804	2,668	2,143	1,991
Williamstown Hospital	5,108	4,610	4,493	4,754	4,669
Wimmera Health Care Group (Horsham)	2,745	2,509	2,459	2,311	2,504
Wodonga Hospital	6,321	5,983	5,686	5,670	5,855
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	2,447	2,512
Statewide	193,368	188,594	189,022	181,018	190,626

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 33 Non-admitted emergency department patients whose stay is less than four hours (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	74	77	83	85	86
Alfred Hospital	84	84	82	80	82
Angliss Hospital	79	77	78	74	75
Austin Hospital	68	68	65	58	66
Bairnsdale Hospital	83	85	86	89	82
Ballarat Base Hospital	88	89	88	87	88
Bendigo Hospital	78	77	77	76	82
Box Hill Hospital	55	56	62	55	56
Casey Hospital	76	77	78	74	76
Dandenong Hospital	75	74	72	67	70
Echuca Hospital	86	90	89	84	89
Frankston Hospital	55	57	67	58	60
Geelong Hospital (Barwon Health)	68	65	68	70	69
Hamilton Hospital	95	94	94	93	96
Latrobe Regional Hospital	76	76	74	70	68
Maroondah Hospital	73	69	71	67	72
Mercy Hospital for Women	87	80	81	77	85
Mercy Werribee Hospital	76	75	77	70	71
Mildura Base Hospital	74	72	75	78	80
Monash Medical Centre (Clayton)	75	78	80	75	77
Northern Hospital	63	66	62	60	62
Royal Children's Hospital	74	78	77	74	80
Royal Melbourne Hospital	53	65	65	58	67
Rosebud Hospital	82	84	86	85	86
Royal Women's Hospital	85	87	84	82	85
Royal Victorian Eye & Ear Hospital	86	86	88	84	90
Sale Hospital (Central Gippsland Health Service)	85	87	85	85	86
Sandringham Hospital	82	81	82	83	82
Shepparton Hospital (Goulburn Valley Health)	82	83	82	78	79
St Vincent's Hospital	65	61	66	62	66
Sunshine Hospital	62	64	65	58	61
Swan Hill Hospital	91	92	91	86	84
Wangaratta Hospital	80	84	82	81	86
Warrnambool Hospital (South West Healthcare)	83	85	82	82	80
West Gippsland Healthcare Group	79	83	80	80	81
Western Hospital	57	64	64	50	49
Williamstown Hospital	96	95	96	95	95
Wimmera Health Care Group (Horsham)	90	86	82	87	89
Wodonga Hospital	91	90	89	89	90
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	84	83
Statewide	75	76	77	74	76

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 34 Median time to treatment for all emergency department patients (minutes)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	15	16	16	17	16
Angliss Hospital	28	31	25	29	25
Austin Hospital	20	15	20	31	12
Bairnsdale Hospital	29	27	23	24	29
Ballarat Base Hospital	17	17	17	16	16
Bendigo Hospital	28	30	29	29	25
Box Hill Hospital	24	22	21	26	20
Casey Hospital	30	26	23	24	23
Dandenong Hospital	21	22	17	15	15
Echuca Hospital	36	27	27	27	22
Frankston Hospital	4	4	3	4	4
Geelong Hospital (Barwon Health)	25	26	26	30	27
Hamilton Hospital	10	10	10	8	9
Latrobe Regional Hospital	21	18	20	28	27
Maroondah Hospital	22	20	16	21	16
Mercy Hospital for Women	35	40	39	37	27
Mercy Werribee Hospital	24	21	20	23	22
Mildura Base Hospital	19	16	16	16	14
Monash Medical Centre (Clayton)	24	21	20	20	19
Northern Hospital	27	31	28	33	28
Royal Children's Hospital	38	29	32	41	36
Royal Melbourne Hospital	19	14	17	23	15
Rosebud Hospital	4	5	6	6	9
Royal Women's Hospital	22	22	22	26	22
Royal Victorian Eye & Ear Hospital	65	62	58	67	57
Sale Hospital (Central Gippsland Health Service)	29	26	26	28	25
Sandringham Hospital	25	22	23	22	21
Shepparton Hospital (Goulburn Valley Health)	25	23	22	25	24
St Vincent's Hospital	23	25	21	24	20
Sunshine Hospital	16	17	17	20	20
Swan Hill Hospital	26	20	23	22	19
Wangaratta Hospital	25	25	25	28	23
Warrnambool Hospital (South West Healthcare)	24	19	22	21	22
West Gippsland Healthcare Group	33	25	25	26	29
Western Hospital	18	15	15	26	21
Williamstown Hospital	21	21	20	21	20
Wimmera Health Care Group (Horsham)	20	25	25	20	23
Wodonga Hospital	19	25	20	20	17
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	18	17
Statewide	23	21	21	23	21

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 35 Median time to treatment for category 1, 2 & 3 emergency department patients (minutes)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	10	10	10	10	10
Angliss Hospital	11	13	11	12	11
Austin Hospital	15	10	13	23	7
Bairnsdale Hospital	20	18	15	17	17
Ballarat Base Hospital	8	8	8	8	8
Bendigo Hospital	19	18	20	18	16
Box Hill Hospital	14	13	13	16	13
Casey Hospital	15	13	11	11	10
Dandenong Hospital	15	16	11	10	10
Echuca Hospital	20	15	13	12	10
Frankston Hospital	4	4	3	4	4
Geelong Hospital (Barwon Health)	15	16	15	17	17
Hamilton Hospital	9	9	8	7	8
Latrobe Regional Hospital	9	8	9	13	13
Maroondah Hospital	14	11	8	11	8
Mercy Hospital for Women	9	10	7	10	6
Mercy Werribee Hospital	11	9	10	10	10
Mildura Base Hospital	14	11	14	13	11
Monash Medical Centre (Clayton)	15	13	12	12	11
Northern Hospital	12	18	18	23	20
Royal Children's Hospital	15	12	12	14	14
Royal Melbourne Hospital	11	8	11	14	9
Rosebud Hospital	4	5	5	6	7
Royal Women's Hospital	7	7	6	7	7
Royal Victorian Eye & Ear Hospital	32	23	20	23	20
Sale Hospital (Central Gippsland Health Service)	15	13	13	14	12
Sandringham Hospital	13	13	13	13	14
Shepparton Hospital (Goulburn Valley Health)	15	15	14	15	15
St Vincent's Hospital	14	15	13	14	12
Sunshine Hospital	9	10	10	13	14
Swan Hill Hospital	12	11	12	11	10
Wangaratta Hospital	15	15	15	16	15
Warrnambool Hospital (South West Healthcare)	16	13	15	14	15
West Gippsland Healthcare Group	24	17	17	17	21
Western Hospital	8	7	7	11	10
Williamstown Hospital	8	10	9	8	9
Wimmera Health Care Group (Horsham)	9	9	9	9	10
Wodonga Hospital	12	13	13	12	11
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	15	13
Statewide	12	11	11	13	11

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 36 Median time to treatment for category 4 & 5 emergency department patients (minutes)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	27	28	26	30	28
Angliss Hospital	44	52	41	48	41
Austin Hospital	33	24	33	52	20
Bairnsdale Hospital	39	33	33	32	45
Ballarat Base Hospital	23	22	25	23	22
Bendigo Hospital	40	48	41	42	35
Box Hill Hospital	47	45	42	50	40
Casey Hospital	47	40	34	38	35
Dandenong Hospital	33	33	27	26	25
Echuca Hospital	45	34	39	45	34
Frankston Hospital	4	3	4	3	4
Geelong Hospital (Barwon Health)	43	43	46	49	42
Hamilton Hospital	12	11	12	9	9
Latrobe Regional Hospital	30	27	29	40	40
Maroondah Hospital	37	33	28	39	30
Mercy Hospital for Women	36	42	41	41	29
Mercy Werribee Hospital	33	30	27	35	36
Mildura Base Hospital	26	22	21	21	17
Monash Medical Centre (Clayton)	41	33	33	35	33
Northern Hospital	72	65	55	59	47
Royal Children's Hospital	71	51	63	82	61
Royal Melbourne Hospital	33	22	28	37	26
Rosebud Hospital	4	5	6	6	14
Royal Women's Hospital	35	37	37	45	37
Royal Victorian Eye & Ear Hospital	77	74	69	78	67
Sale Hospital (Central Gippsland Health Service)	35	32	32	36	33
Sandringham Hospital	40	33	35	31	30
Shepparton Hospital (Goulburn Valley Health)	38	33	33	44	44
St Vincent's Hospital	42	44	32	43	36
Sunshine Hospital	31	29	29	31	30
Swan Hill Hospital	31	23	27	25	24
Wangaratta Hospital	34	32	35	37	27
Warrnambool Hospital (South West Healthcare)	36	26	33	32	35
West Gippsland Healthcare Group	40	30	33	36	39
Western Hospital	36	27	27	53	42
Williamstown Hospital	23	23	22	23	22
Wimmera Health Care Group (Horsham)	29	36	38	28	32
Wodonga Hospital	24	34	26	27	21
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	21	22
Statewide	37	34	34	38	32

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 37 Ninetieth percentile time to treatment for all emergency department patients (minutes)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	87	80	77	89	81
Angliss Hospital	112	126	111	126	117
Austin Hospital	128	115	134	167	103
Bairnsdale Hospital	121	107	98	107	148
Ballarat Base Hospital	78	75	79	76	74
Bendigo Hospital	121	127	129	128	102
Box Hill Hospital	138	132	126	150	130
Casey Hospital	114	104	98	105	98
Dandenong Hospital	102	109	99	102	97
Echuca Hospital	125	93	109	137	108
Frankston Hospital	99	86	77	86	120
Geelong Hospital (Barwon Health)	116	129	132	138	126
Hamilton Hospital	40	38	41	34	30
Latrobe Regional Hospital	116	107	119	148	160
Maroondah Hospital	109	111	98	118	98
Mercy Hospital for Women	121	156	154	165	131
Mercy Werribee Hospital	114	117	106	149	144
Mildura Base Hospital	84	78	80	72	65
Monash Medical Centre (Clayton)	111	95	90	100	99
Northern Hospital	154	150	140	161	146
Royal Children's Hospital	175	152	154	182	149
Royal Melbourne Hospital	110	76	93	114	86
Rosebud Hospital	60	77	70	74	89
Royal Women's Hospital	104	117	114	124	113
Royal Victorian Eye & Ear Hospital	213	199	185	211	169
Sale Hospital (Central Gippsland Health Service)	102	89	92	106	94
Sandringham Hospital	110	95	92	86	86
Shepparton Hospital (Goulburn Valley Health)	99	86	88	117	112
St Vincent's Hospital	120	124	103	125	110
Sunshine Hospital	151	137	125	154	135
Swan Hill Hospital	111	85	96	99	103
Wangaratta Hospital	100	85	93	104	80
Warrnambool Hospital (South West Healthcare)	110	80	104	97	107
West Gippsland Healthcare Group	128	110	124	137	126
Western Hospital	112	84	85	150	135
Williamstown Hospital	79	85	78	84	76
Wimmera Health Care Group (Horsham)	91	116	121	83	99
Wodonga Hospital	88	103	92	96	81
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	69	81
Statewide	119	112	111	126	112

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 38 Number of emergency department mental health patients waiting longer than 8 hours for admission

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	10	20	13	13	23
Angliss Hospital	5	6	8	8	23
Austin Hospital	6	5	11	8	5
Bairnsdale Hospital	3	5	5	9	7
Ballarat Base Hospital	11	2	3	6	4
Bendigo Hospital	8	2	4	8	10
Box Hill Hospital	18	31	23	27	45
Casey Hospital	32	32	23	29	46
Dandenong Hospital	27	30	23	32	44
Echuca Hospital	0	0	1	0	0
Frankston Hospital	19	30	23	29	22
Geelong Hospital (Barwon Health)	19	26	6	9	14
Hamilton Hospital	0	3	1	0	1
Latrobe Regional Hospital	24	12	17	16	13
Maroondah Hospital	81	61	30	25	59
Mercy Hospital for Women	0	0	0	0	0
Mercy Werribee Hospital	69	49	65	61	56
Mildura Base Hospital	0	1	0	0	0
Monash Medical Centre (Clayton)	26	14	25	25	24
Northern Hospital	79	51	48	55	81
Royal Children's Hospital	3	4	3	2	0
Royal Melbourne Hospital	52	61	44	55	62
Rosebud Hospital	0	2	1	0	0
Royal Women's Hospital	0	0	0	0	0
Royal Victorian Eye & Ear Hospital	0	0	0	0	0
Sale Hospital (Central Gippsland Health Service)	3	3	1	2	1
Sandringham Hospital	0	0	1	2	2
Shepparton Hospital (Goulburn Valley Health)	3	5	2	4	6
St Vincent's Hospital	18	22	23	24	33
Sunshine Hospital	133	119	129	124	141
Swan Hill Hospital	1	1	2	1	4
Wangaratta Hospital	1	0	1	1	3
Warrnambool Hospital (South West Healthcare)	0	0	1	0	1
West Gippsland Healthcare Group	1	2	2	0	0
Western Hospital	25	23	23	33	32
Williamstown Hospital	0	0	0	0	0
Wimmera Health Care Group (Horsham)	0	1	0	0	0
Wodonga Hospital	0	0	0	0	0
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	3	3
Statewide	677	623	562	611	765

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 39 Number of emergency department ambulance attendances

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital ¹	NA	NA	NA	NA	NA
Alfred Hospital	5,186	4,991	5,038	5,070	5,118
Angliss Hospital	1,205	1,196	1,265	1,308	1,273
Austin Hospital	5,132	4,742	4,986	5,151	4,933
Bairnsdale Hospital	915	824	884	813	904
Ballarat Base Hospital	1,982	1,806	1,902	2,093	1,981
Bendigo Hospital	2,418	2,278	2,517	2,645	2,345
Box Hill Hospital	3,906	3,686	4,152	4,126	4,055
Casey Hospital	2,050	1,943	1,975	2,051	1,993
Dandenong Hospital	4,107	3,936	4,170	4,231	4,177
Echuca Hospital	514	451	481	511	541
Frankston Hospital	4,588	4,524	4,428	4,751	4,946
Geelong Hospital (Barwon Health)	4,150	4,097	4,141	4,582	4,610
Hamilton Hospital	276	261	324	294	288
Latrobe Regional Hospital	1,952	1,840	1,986	1,988	2,111
Maroondah Hospital	3,759	3,498	3,514	3,665	3,667
Mercy Hospital for Women	87	103	100	118	124
Mercy Werribee Hospital	909	990	867	855	965
Mildura Base Hospital	1,439	1,368	1,394	1,530	1,421
Monash Medical Centre (Clayton)	4,927	4,659	4,956	5,112	4,951
Northern Hospital	4,657	4,447	4,716	4,782	4,567
Royal Children's Hospital	1,436	1,321	1,502	1,572	1,489
Royal Melbourne Hospital	5,263	5,402	5,252	5,331	5,439
Rosebud Hospital	821	680	728	714	712
Royal Women's Hospital	250	257	213	246	239
Royal Victorian Eye & Ear Hospital	58	56	67	60	63
Sale Hospital (Central Gippsland Health Service)	649	613	655	685	685
Sandringham Hospital	789	699	643	677	652
Shepparton Hospital (Goulburn Valley Health)	1,877	1,796	1,940	2,008	1,976
St Vincent's Hospital	3,607	3,156	3,316	3,687	3,446
Sunshine Hospital	3,560	3,230	3,387	3,682	3,512
Swan Hill Hospital	441	370	421	428	377
Wangaratta Hospital	1,102	1,009	1,088	1,154	1,053
Warrnambool Hospital (South West Healthcare)	937	866	937	886	984
West Gippsland Healthcare Group	737	776	832	792	788
Western Hospital	3,847	3,859	3,960	4,143	3,855
Williamstown Hospital	45	50	55	61	49
Wimmera Health Care Group (Horsham)	774	720	804	751	740
Wodonga Hospital	701	663	740	803	698
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	656	752
Statewide	81,053	77,163	80,336	84,012	82,479

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

¹ Performance data for Albury Hospital is currently limited to a subset of data, pending development of the unit record data acquisition process.

Table 40 Number of emergency department patients with a length of stay greater than 24 hours

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Albury Hospital	76	107	82	141	101
Alfred Hospital	0	0	0	0	0
Angliss Hospital	0	0	0	0	0
Austin Hospital	0	0	0	0	4
Bairnsdale Hospital	0	0	0	3	1
Ballarat Base Hospital	2	0	0	1	1
Bendigo Hospital	0	2	2	4	1
Box Hill Hospital	1	0	0	0	0
Casey Hospital	2	1	0	2	4
Dandenong Hospital	2	1	0	2	23
Echuca Hospital	7	9	8	1	1
Frankston Hospital	120	159	119	251	12
Geelong Hospital (Barwon Health)	25	10	0	0	0
Hamilton Hospital	0	0	0	0	0
Latrobe Regional Hospital	0	0	0	0	0
Maroondah Hospital	3	4	2	0	5
Mercy Hospital for Women	1	1	0	0	10
Mercy Werribee Hospital	1	1	0	1	0
Mildura Base Hospital	81	39	53	88	67
Monash Medical Centre (Clayton)	0	0	0	1	0
Northern Hospital	0	0	0	0	11
Royal Children's Hospital	15	4	0	6	22
Royal Melbourne Hospital	0	0	1	6	0
Rosebud Hospital	0	0	0	0	4
Royal Women's Hospital	1	1	1	0	0
Royal Victorian Eye & Ear Hospital	0	0	0	0	0
Sale Hospital (Central Gippsland Health Service)	0	0	0	0	0
Sandringham Hospital	2	3	3	0	1
Shepparton Hospital (Goulburn Valley Health)	1	0	0	0	0
St Vincent's Hospital	1	2	7	6	3
Sunshine Hospital	0	0	0	1	3
Swan Hill Hospital	2	2	4	5	29
Wangaratta Hospital	0	0	0	2	0
Warrnambool Hospital (South West Healthcare)	4	11	9	16	8
West Gippsland Healthcare Group	5	2	1	0	3
Western Hospital	14	16	17	32	37
Williamstown Hospital	1	1	0	11	23
Wimmera Health Care Group (Horsham)	0	0	0	0	0
Wodonga Hospital	9	11	11	17	20
Wonthaggi Hospital (Bass Coast Regional Health)	NA	NA	NA	20	14
Statewide	376	387	320	617	408

Note: Wonthaggi Hospital (Bass Coast Regional Health) commenced reporting emergency activity from 1 July 2011.

Table 41 Number of hours on hospital early warning system

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	89	99	100	113	110
Angliss Hospital	14	15	9	24	14
Austin Hospital	149	90	131	165	62
Box Hill Hospital	124	115	71	113	63
Dandenong Hospital	151	169	124	23	24
Frankston Hospital	143	117	96	147	70
Maroondah Hospital	60	66	88	98	66
Monash Medical Centre (Clayton)	260	232	230	150	102
Northern Hospital	118	113	138	167	82
Royal Melbourne Hospital	104	35	76	113	59
St Vincent's Hospital	84	99	82	119	93
Sunshine Hospital	33	26	30	63	58
Western Hospital	52	21	41	69	60
Statewide	1,381	1,197	1,216	1,364	863

Table 42 Ambulance patient transfers within 40 minutes (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	92.9	89.2	89.3	84.1	86.9
Angliss Hospital	99.5	99.1	98.6	98.6	97.4
Austin Hospital	67.2	73.6	67.3	61.4	72.6
Bairnsdale Hospital	99.1	98.5	97.0	95.8	94.8
Ballarat Base Hospital	97.9	98.5	99.1	96.6	97.5
Bendigo Hospital	82.0	82.1	80.0	79.6	86.6
Box Hill Hospital	86.6	87.3	88.7	83.8	86.3
Casey Hospital	86.3	86.6	85.5	77.8	82.7
Dandenong Hospital	68.9	63.4	61.7	57.2	63.0
Echuca Hospital	99.2	99.5	99.8	98.1	97.9
Frankston Hospital	68.4	66.3	64.2	52.7	72.1
Geelong Hospital (Barwon Health)	94.4	94.1	94.7	92.3	92.9
Hamilton Hospital	99.6	100	99.7	100	99.3
Latrobe Regional Hospital	97.6	97.8	95.6	92.6	91.7
Maroondah Hospital	93.7	91.2	89.5	85.6	88.2
Mercy Hospital for Women	100	97.3	98.6	100	97.7
Mercy Werribee Hospital	98.2	98.7	98.6	95.7	96.9
Mildura Base Hospital	NA	NA	NA	86.7	92.4
Monash Medical Centre (Clayton)	62.9	66.5	64.3	61.9	67.3
Northern Hospital	86.3	88.5	84.9	71.7	74.6
Royal Children's Hospital	98.5	98.6	97.8	97.0	97.3
Royal Melbourne Hospital	72.6	85	76.1	64.8	79.4
Rosebud Hospital	91.0	90.9	93.1	91.1	91.7
Royal Women's Hospital	98.6	99.3	97.0	97.4	96.7
Royal Victorian Eye & Ear Hospital	100	100	97.0	100	98.4
Sale Hospital (Central Gippsland Health Service)	99.6	99.5	98.1	98.9	98.2
Sandringham Hospital	97.2	96.0	96.1	94.9	91.0
Shepparton Hospital (Goulburn Valley Health)	97.7	95.2	92.8	86.2	91.5
St Vincent's Hospital	88.5	89.2	73.8	75.8	79.3
Sunshine Hospital	98.0	98.8	97.7	95.0	94.5
Swan Hill Hospital	98.8	100	99.7	100	98.6
Wangaratta Hospital	95.8	95.8	93.8	94.6	95.9
Warrnambool Hospital (South West Healthcare)	99.2	99.6	99.9	99.6	99.8
West Gippsland Healthcare Group	98.5	98.8	98.6	98.0	96.7
Western Hospital	91.0	95.8	93.3	80.3	83.9
Williamstown Hospital	97.9	100	100	98.3	98.2
Wimmera Health Care Group (Horsham)	99.3	98.6	99.0	98.7	99.0
Wodonga Hospital	99.1	99.1	98.9	97.9	97.8
Statewide	85.1	86.1	84.1	78.6	83.5

Source: As provided by Ambulance Victoria - may be subject to revision

Elective surgery

This section provides information about treatment times for elective surgery at individual hospitals. You and your doctor can use this information to give you an idea of the likely time to access surgery. It will help you to make informed decisions and allow your doctor to better plan your care.

Most elective surgery in Victoria is categorised into ten specialties. The median waiting times for accessing 27 of the most commonly performed procedures in these specialties are shown.

There is also information on:

- Clinical urgency categories
- Targets set for timely treatment of elective surgery patients
- Time to treatment
- Cancellation or postponement of elective surgery.

Elective surgery access policy

The Elective Surgery Access Policy sets out expectations and standards for health services in managing elective surgery lists. The aim of the policy is to ensure that Victorians waiting for surgery receive adequate communication about their surgery, are properly managed while waiting for surgery, and can expect a consistent experience no matter where they are listed for surgery.

Explaining elective surgery data

A number of factors are relevant when interpreting elective surgery data:

Clinical urgency categories

Hospitals use urgency categories to schedule surgery to make sure that patients with the greatest need are treated first. Each patient's clinical urgency is determined by their treating specialist.

Targets set for timely treatment of elective surgery patients

Targets aim to ensure that public hospitals are meeting the needs of elective surgery patients while still responding to increases in demand for emergency care.

Three urgency categories are used throughout Australia:

CLINICAL URGENCY CATEGORIES	NATIONAL STANDARDS - DESIRABLE TREATMENT TIMES	TARGETS
1 Urgent <ul style="list-style-type: none"> • Has the potential to deteriorate quickly to the point it may become an emergency 	Admission within 30 days	100 per cent seen within desirable time
2 Semi-urgent <ul style="list-style-type: none"> • Causes some pain, dysfunction or disability • Unlikely to deteriorate quickly • Unlikely to become an emergency 	Admission within 90 days	80 per cent seen within desirable time
3 Non-urgent <ul style="list-style-type: none"> • Causes minimal or no pain, dysfunction or disability • Unlikely to deteriorate quickly • Unlikely to become an emergency 	Admission some time in the future	90 per cent seen within 365 days

Time to treatment

The time to treatment shown is the median; that is the point at which half of the patients had been treated.

Cancellations and postponements

Cancellation or postponement of elective surgery may occur if:

- the patient requests cancellation or postponement
- in the opinion of the medical practitioner, a patient's other identified conditions require treatment before the scheduled surgery can take place
- operating theatres may become unavailable because emergency surgery needs to be performed or scheduled surgery has taken longer than anticipated
- more urgent elective patients may need to be admitted
- a surgeon or other staff member may be unavailable
- an intensive care bed may be required post surgery and intensive care beds may all be occupied
- the hospital may be fully occupied.

Table 43 Elective surgery median time to treatment (days) by specialty

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
All Cardiothoracic surgery	21	21	20	19	18
Coronary artery bypass graft	24	18.5	20	18	16
All ear, nose and throat surgery	67	77	71	62	63
Myringoplasty	85	90	129	108	126
Myringotomy	56	70	49	41	47
Septoplasty	103	105	85	98	91
Tonsillectomy	90	104	111	85	86
Ophthalmology	44	56	51	46	46
Cataract extraction	52	65	59	55	56
All general surgery	34	41	40	36	33
Cholecystectomy	45	53	57	48	47
Haemorrhoidectomy	60	80	57	49	49
Inguinal herniorrhaphy	49	58	61	54	55
All Gynaecology	35	40	38	41	38
Hysterectomy	43	53	55	58	54
All Neurosurgery	35	56	38	36	30
All Orthopaedics	58	64	63	62	64
Total hip replacement	96	105	95	91	99
Total knee replacement	139	124	131	119	117
All Plastic surgery	21	23	21	19	17
All Urology	24	26	25	23	23
Cystoscopy	23	23	23	21	21
Prostatectomy	27	39	36	29	32
All vascular surgery	28	47	28	32	27
Varicose veins stripping and ligation	102	119	107	110	90
Statewide	34	41	38	35	34

Table 44 Elective surgery patients treated by specialty

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
All cardiothoracic surgery	772	747	758	736	726
Coronary artery bypass graft	247	212	218	230	200
All ear, nose and throat surgery	3,505	3,154	3,453	3,553	3,196
Myringoplasty	93	73	67	100	92
Myringotomy	618	465	562	593	520
Septoplasty	376	327	379	413	333
Tonsillectomy	1,105	1,053	1,149	1,109	934
Ophthalmology	4,465	4,008	5,034	5,015	4,483
Cataract extraction	3,113	2,819	3,679	3,551	3,165
All general surgery	8,714	7,928	8,611	8,749	7,712
Cholecystectomy	1,089	941	1,058	1,060	847
Haemorrhoidectomy	362	323	315	342	316
Inguinal herniorrhaphy	879	798	918	881	766
All gynaecology	4,552	4,135	4,608	5,046	4,205
Hysterectomy	615	598	620	627	533
All neurosurgery	717	733	787	765	684
All orthopaedics	5,153	4,852	5,359	5,579	4,848
Total hip replacement	549	496	548	596	522
Total knee replacement	669	625	717	753	643
All plastic surgery	3,765	3,857	4,394	4,440	3,872
All urology	5,521	5,315	5,882	5,971	5,781
Cystoscopy	3,312	3,216	3,608	3,537	3,539
Prostatectomy	590	497	583	554	514
All vascular surgery	753	758	842	776	733
Varicose veins stripping and ligation	324	385	395	367	294
Statewide	38,811	36,293	40,611	41,532	37,119

Table 45 Elective surgery patients waiting longer than 365 days by specialty (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
All cardiothoracic surgery	0.1	0.0	0.0	0.3	0.4
Coronary artery bypass graft	0.0	0.0	0.0	0.0	0.0
All ear, nose and throat surgery	6.3	5.1	5.5	4.2	5.1
Myringoplasty	11.8	12.3	14.9	9.0	7.6
Myringotomy	1.4	0.2	0.0	0.8	2.1
Septoplasty	17.6	12.8	11.5	11.9	10.8
Tonsillectomy	6.4	3.5	5.8	4.0	6.7
Ophthalmology	0.7	0.6	0.8	0.8	0.5
Cataract extraction	0.4	0.6	0.8	0.8	0.7
All general surgery	3.5	1.8	2.2	1.3	1.3
Cholecystectomy	1.2	1.2	0.3	1.0	0.9
Haemorrhoidectomy	5.7	2.1	4.2	2.9	2.8
Inguinal herniorrhaphy	2.0	1.4	1.1	0.9	1.6
All gynaecology	0.6	0.3	0.3	0.5	1.2
Hysterectomy	1.0	0.4	0.4	1.1	1.7
All neurosurgery	2.1	2.9	1.5	2.1	1.9
All orthopaedics	6.1	6.1	6.3	5.2	5.1
Total hip replacement	7.5	6.0	7.5	5.4	5.4
Total knee replacement	13.5	10.9	8.9	8.2	9.3
All plastic surgery	2.2	2.1	3.0	3.8	3.4
All urology	1.4	0.9	1.2	0.8	0.7
Cystoscopy	0.8	0.4	0.6	0.3	0.4
Prostatectomy	4.1	3.8	2.2	2.2	2.1
All vascular surgery	7.2	8.8	9.1	6.7	4.5
Varicose veins stripping and ligation	13.0	14.5	19.0	15.2	11.2
Statewide	2.8	2.3	2.6	2.2	2.2

Table 46 Number of elective surgery patients on the waiting list

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	1,746	1,763	1,635	1,659	1,703
Angliss Hospital	596	674	710	748	804
Austin Hospital (incl Heidelberg Repat Hospital)	2,617	2,553	2,551	3,147	3,340
Ballarat Base Hospital	1,227	1,157	1,112	1,157	1,167
Bendigo Hospital	696	762	663	796	831
Box Hill Hospital	2,315	2,841	2,618	2,766	2,906
Broadmeadows Health Service	611	605	512	578	628
Casey Hospital	1,820	2,010	1,809	1,713	1,772
Dandenong Hospital (incl Cranbourne Int Care Centre)	2,073	2,430	2,646	2,875	3,152
Frankston Hospital (incl Rosebud Hospital)	1,785	1,713	1,648	1,800	1,736
Geelong Hospital (Barwon Health)	1,995	2,017	1,796	2,071	2,207
Goulburn Valley Health	496	574	877	1,009	1,112
Latrobe Regional Hospital	1,127	1,193	1,198	1,080	1,098
Maroondah Hospital	425	452	438	526	631
Mercy Hospital for Women	479	469	483	445	428
Mercy Werribee Hospital	726	675	737	695	809
Monash Medical Centre	2,168	2,317	2,226	2,469	2,639
Northeast Health Wangaratta	694	730	711	712	731
Northern Hospital	1,545	1,520	1,423	1,493	1,612
Peter MacCallum Cancer Institute	NA	448	388	363	484
Royal Children's Hospital	2,258	2,402	2,471	2,503	2,945
Royal Melbourne Hospital	1,923	1,958	2,184	2,441	2,383
Royal Victorian Eye & Ear Hospital	2,856	2,716	2,500	2,208	2,050
Royal Women's Hospital	795	707	736	710	719
Sandringham Hospital	226	227	261	256	220
St Vincent's Hospital	1,306	1,330	1,215	1,377	1,353
Sunshine Hospital	1,108	958	1,216	1,344	1,602
West Gippsland Healthcare Group	526	551	551	566	615
Western Hospital (incl Sunbury Day Hospital)	1,430	2,027	1,793	1,371	1,600
Williamstown Hospital	597	384	455	527	448
Statewide	38,166	40,163	39,563	41,405	43,725

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 47 Number of urgent elective surgery patients on the waiting list

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	76	99	96	117	68
Angliss Hospital	15	34	28	37	11
Austin Hospital (incl Heidelberg Repat Hospital)	58	126	117	120	96
Ballarat Base Hospital	32	50	69	70	41
Bendigo Hospital	41	60	52	53	28
Box Hill Hospital	59	94	136	128	79
Broadmeadows Health Service	1	11	6	5	0
Casey Hospital	51	67	55	56	57
Dandenong Hospital (incl Cranbourne Int Care Centre)	39	61	52	59	45
Frankston Hospital (incl Rosebud Hospital)	54	76	69	68	59
Geelong Hospital (Barwon Health)	30	47	56	30	14
Goulburn Valley Health	30	46	39	46	26
Latrobe Regional Hospital	1	14	19	24	8
Maroondah Hospital	12	43	27	45	31
Mercy Hospital for Women	16	15	12	17	11
Mercy Werribee Hospital	9	18	26	24	2
Monash Medical Centre	105	132	95	121	106
Northeast Health Wangaratta	8	10	21	20	18
Northern Hospital	37	52	69	57	30
Peter MacCallum Cancer Institute	NA	50	37	34	45
Royal Children's Hospital	25	41	41	36	35
Royal Melbourne Hospital	86	119	127	138	96
Royal Victorian Eye & Ear Hospital	12	66	56	65	23
Royal Women's Hospital	26	34	56	42	39
Sandringham Hospital	7	13	17	18	5
St Vincent's Hospital	33	57	45	57	37
Sunshine Hospital	58	53	63	63	35
West Gippsland Healthcare Group	6	21	25	17	5
Western Hospital (incl Sunbury Day Hospital)	29	109	78	47	43
Williamstown Hospital	12	14	24	26	10
Statewide	968	1,632	1,613	1,640	1,103

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 48 Number of urgent elective surgery patients listed for less than 30 days

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	76	99	96	117	68
Angliss Hospital	15	34	28	37	11
Austin Hospital (incl Heidelberg Repat Hospital)	58	126	117	120	96
Ballarat Base Hospital	32	50	69	70	41
Bendigo Hospital	41	60	52	53	28
Box Hill Hospital	59	94	136	128	79
Broadmeadows Health Service	1	11	6	5	0
Casey Hospital	51	67	55	56	57
Dandenong Hospital (incl Cranbourne Int Care Centre)	39	61	52	59	45
Frankston Hospital (incl Rosebud Hospital)	54	76	69	68	59
Geelong Hospital (Barwon Health)	30	47	56	30	14
Goulburn Valley Health	30	46	39	46	26
Latrobe Regional Hospital	1	14	19	24	8
Maroondah Hospital	12	43	27	45	31
Mercy Hospital for Women	16	15	12	17	11
Mercy Werribee Hospital	9	18	26	24	2
Monash Medical Centre	105	132	95	121	106
Northeast Health Wangaratta	8	10	21	20	18
Northern Hospital	37	52	69	57	30
Peter MacCallum Cancer Institute	NA	50	37	34	45
Royal Children's Hospital	25	41	41	36	35
Royal Melbourne Hospital	86	119	127	138	96
Royal Victorian Eye & Ear Hospital	12	66	56	65	23
Royal Women's Hospital	25	33	56	42	39
Sandringham Hospital	7	13	17	18	5
St Vincent's Hospital	33	57	45	57	37
Sunshine Hospital	58	53	63	63	35
West Gippsland Healthcare Group	6	21	25	17	5
Western Hospital (incl Sunbury Day Hospital)	29	109	78	47	43
Williamstown Hospital	12	14	24	26	10
Statewide	967	1,631	1,613	1,640	1,103

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 49 Number of semi-urgent elective surgery patients on the waiting list

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	965	988	902	912	946
Angliss Hospital	310	360	362	368	384
Austin Hospital (incl Heidelberg Repat Hospital)	1,224	1,125	1,120	1,378	1,467
Ballarat Base Hospital	649	600	604	644	702
Bendigo Hospital	355	416	355	455	495
Box Hill Hospital	1,340	1,652	1,465	1,571	1,710
Broadmeadows Health Service	227	219	167	169	173
Casey Hospital	932	1,070	879	813	928
Dandenong Hospital (incl Cranbourne Int Care Centre)	705	883	881	1,127	1,320
Frankston Hospital (incl Rosebud Hospital)	1,330	1,216	1,124	1,227	1,164
Geelong Hospital (Barwon Health)	1,182	1,190	1,004	1,198	1,249
Goulburn Valley Health	259	332	415	428	472
Latrobe Regional Hospital	159	174	218	175	188
Maroondah Hospital	304	284	303	386	453
Mercy Hospital for Women	165	164	174	164	139
Mercy Werribee Hospital	239	227	234	216	299
Monash Medical Centre	1,089	1,209	1,159	1,325	1,462
Northeast Health Wangaratta	79	91	95	100	103
Northern Hospital	747	721	638	736	836
Peter MacCallum Cancer Institute	NA	305	258	232	330
Royal Children's Hospital	409	440	452	466	612
Royal Melbourne Hospital	1,197	1,131	1,281	1,440	1,453
Royal Victorian Eye & Ear Hospital	429	406	448	474	375
Royal Women's Hospital	504	417	422	412	375
Sandringham Hospital	190	178	195	171	152
St Vincent's Hospital	948	904	830	981	1,021
Sunshine Hospital	413	294	392	496	648
West Gippsland Healthcare Group	179	175	174	188	250
Western Hospital (incl Sunbury Day Hospital)	502	826	735	492	677
Williamstown Hospital	203	124	184	223	232
Statewide	17,234	18,121	17,470	18,967	20,615

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 50 Number of semi-urgent elective surgery patients listed for less than 90 days

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	789	808	765	794	825
Angliss Hospital	304	355	348	362	367
Austin Hospital (incl Heidelberg Repat Hospital)	877	772	848	992	1,028
Ballarat Base Hospital	347	358	380	436	419
Bendigo Hospital	290	294	344	374	383
Box Hill Hospital	758	754	724	825	739
Broadmeadows Health Service	213	179	160	157	128
Casey Hospital	783	704	694	684	763
Dandenong Hospital (incl Cranbourne Int Care Centre)	542	573	592	676	661
Frankston Hospital (incl Rosebud Hospital)	687	698	717	803	663
Geelong Hospital (Barwon Health)	649	593	684	737	655
Goulburn Valley Health	252	320	333	352	342
Latrobe Regional Hospital	156	168	218	175	187
Maroondah Hospital	275	244	284	351	357
Mercy Hospital for Women	164	163	172	162	137
Mercy Werribee Hospital	233	223	230	211	263
Monash Medical Centre	900	838	902	1,003	960
Northeast Health Wangaratta	78	84	95	99	103
Northern Hospital	632	591	598	636	674
Peter MacCallum Cancer Institute	NA	256	220	207	270
Royal Children's Hospital	384	389	413	419	460
Royal Melbourne Hospital	789	617	738	835	794
Royal Victorian Eye & Ear Hospital	425	401	447	470	364
Royal Women's Hospital	503	413	422	410	373
Sandringham Hospital	156	160	185	169	152
St Vincent's Hospital	669	567	582	707	713
Sunshine Hospital	360	246	341	436	535
West Gippsland Healthcare Group	179	165	157	181	242
Western Hospital (incl Sunbury Day Hospital)	442	713	577	400	535
Williamstown Hospital	183	107	168	187	174
Statewide	13,019	12,753	13,338	14,250	14,266

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 51 Number of non-urgent elective surgery patients on the waiting list

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	705	676	637	630	689
Angliss Hospital	271	280	320	343	409
Austin Hospital (incl Heidelberg Repat Hospital)	1,335	1,302	1,314	1,649	1,777
Ballarat Base Hospital	546	507	439	443	424
Bendigo Hospital	300	286	256	288	308
Box Hill Hospital	916	1,095	1,017	1,067	1,117
Broadmeadows Health Service	383	375	339	404	455
Casey Hospital	837	873	875	844	787
Dandenong Hospital (incl Cranbourne Int Care Centre)	1,329	1,486	1,713	1,689	1,787
Frankston Hospital (incl Rosebud Hospital)	401	421	455	505	513
Geelong Hospital (Barwon Health)	783	780	736	843	944
Goulburn Valley Health	207	196	423	535	614
Latrobe Regional Hospital	967	1,005	961	881	902
Maroondah Hospital	109	125	108	95	147
Mercy Hospital for Women	298	290	297	264	278
Mercy Werribee Hospital	478	430	477	455	508
Monash Medical Centre	974	976	972	1,023	1,071
Northeast Health Wangaratta	607	629	595	592	610
Northern Hospital	761	747	716	700	746
Peter MacCallum Cancer Institute	NA	93	93	97	109
Royal Children's Hospital	1,824	1,921	1,978	2,001	2,298
Royal Melbourne Hospital	640	708	776	863	834
Royal Victorian Eye & Ear Hospital	2,415	2,244	1,996	1,669	1,652
Royal Women's Hospital	265	256	258	256	305
Sandringham Hospital	29	36	49	67	63
St Vincent's Hospital	325	369	340	339	295
Sunshine Hospital	637	611	761	785	919
West Gippsland Healthcare Group	341	355	352	361	360
Western Hospital (incl Sunbury Day Hospital)	899	1,092	980	832	880
Williamstown Hospital	382	246	247	278	206
Statewide	19,964	20,410	20,480	20,798	22,007

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 52 Number of non-urgent elective surgery patients listed for less than 365 days

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	645	633	637	629	689
Angliss Hospital	270	279	320	340	401
Austin Hospital (incl Heidelberg Repat Hospital)	1,286	1,263	1,268	1,522	1,639
Ballarat Base Hospital	406	376	330	340	321
Bendigo Hospital	288	273	252	258	281
Box Hill Hospital	697	819	789	801	823
Broadmeadows Health Service	380	373	342	401	449
Casey Hospital	753	782	768	766	682
Dandenong Hospital (incl Cranbourne Int Care Centre)	1,275	1,395	1,605	1,549	1,633
Frankston Hospital (incl Rosebud Hospital)	363	383	414	454	463
Geelong Hospital (Barwon Health)	733	711	708	736	798
Goulburn Valley Health	206	194	419	532	607
Latrobe Regional Hospital	939	993	961	876	900
Maroondah Hospital	104	115	106	92	140
Mercy Hospital for Women	296	288	295	262	276
Mercy Werribee Hospital	473	421	459	428	483
Monash Medical Centre	914	881	873	913	928
Northeast Health Wangaratta	564	582	567	583	605
Northern Hospital	707	714	706	688	718
Peter MacCallum Cancer Institute	NA	84	82	89	98
Royal Children's Hospital	1,789	1,852	1,907	1,897	2,090
Royal Melbourne Hospital	568	615	671	725	711
Royal Victorian Eye & Ear Hospital	2,398	2,230	1,984	1,648	1,645
Royal Women's Hospital	265	256	258	256	305
Sandringham Hospital	28	35	49	67	63
St Vincent's Hospital	296	337	305	296	260
Sunshine Hospital	609	586	739	748	836
West Gippsland Healthcare Group	341	350	351	352	347
Western Hospital (incl Sunbury Day Hospital)	870	1,038	882	766	800
Williamstown Hospital	368	227	250	252	187
Statewide	18,831	19,085	19,297	19,266	20,178

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 53 Elective surgery hospital initiated postponements (rate per 100 scheduled admissions)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	5.5	6.5	5.3	7.5	6.8
Angliss Hospital	3.2	4.2	5.2	4.7	7.4
Austin Hospital (incl Heidelberg Repat Hospital)	6.8	7.4	7.6	9.1	7.2
Ballarat Base Hospital	8.5	7.1	5.9	8.6	9.3
Bendigo Hospital	6.0	6.4	5.4	5.0	8.6
Box Hill Hospital	7.4	21.2	7.6	10.7	9.4
Broadmeadows Health Service	3.5	4.6	2.0	4.7	6.0
Casey Hospital	3.3	3.8	3.5	5.0	4.3
Dandenong Hospital (incl Cranbourne Int Care Centre)	6.9	6.2	5.2	4.4	6.7
Frankston Hospital (incl Rosebud Hospital)	6.7	5.3	5.5	6.3	5.2
Geelong Hospital (Barwon Health)	11.7	9.0	10.0	8.9	11.8
Goulburn Valley Health	6.4	7.7	9.4	9.9	9.0
Latrobe Regional Hospital	6.5	5.5	6.1	7.5	8.0
Maroondah Hospital	5.3	8.3	5.7	8.0	5.7
Mercy Hospital for Women	2.1	3.4	2.4	2.1	1.8
Mercy Werribee Hospital	5.5	8.9	6.0	7.3	6.2
Monash Medical Centre	5.6	4.9	6.8	7.9	7.5
Northeast Health Wangaratta	8.4	9.0	9.7	8.8	8.7
Northern Hospital	6.3	8.3	7.5	8.4	12.4
Peter MacCallum Cancer Institute	NA	6.7	6.2	13.1	9.9
Royal Children's Hospital	10.0	7.8	9.8	10.8	14.8
Royal Melbourne Hospital	10.1	9.5	10.2	10.5	12.5
Royal Victorian Eye & Ear Hospital	1.9	2.4	1.8	1.8	1.6
Royal Women's Hospital	2.1	2.5	2.7	2.0	4.0
Sandringham Hospital	3.9	4.0	4.5	3.9	3.5
St Vincent's Hospital	4.3	5.0	5.3	5.4	6.0
Sunshine Hospital	4.4	4.5	4.0	6.5	7.7
West Gippsland Healthcare Group	7.3	5.4	7.7	7.2	6.9
Western Hospital (incl Sunbury Day Hospital)	6.7	6.6	6.0	5.1	6.7
Williamstown Hospital	4.5	5.1	3.7	8.5	8.7
Statewide	6.2	6.7	6.2	7.1	7.7

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 54 Number of patients admitted from the elective surgery waiting list

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	2,508	2,351	2,554	2,730	2,468
Angliss Hospital	884	783	877	949	775
Austin Hospital (incl Heidelberg Repat Hospital)	2,692	2,540	2,654	2,715	2,589
Ballarat Base Hospital	1,246	1,150	1,255	1,263	1,212
Bendigo Hospital	1,078	926	1,079	1,094	992
Box Hill Hospital	1,805	1,233	1,744	1,638	1,496
Broadmeadows Health Service	557	505	603	592	485
Casey Hospital	1,365	1,235	1,471	1,376	1,393
Dandenong Hospital (incl Cranbourne Int Care Centre)	1,913	1,695	2,036	2,221	1,850
Frankston Hospital (incl Rosebud Hospital)	1,479	1,530	1,666	1,567	1,425
Geelong Hospital (Barwon Health)	1,717	1,647	1,902	1,664	1,542
Goulburn Valley Health	880	853	766	870	797
Latrobe Regional Hospital	1,097	953	1,201	1,213	1,164
Maroondah Hospital	973	851	1,050	1,015	871
Mercy Hospital for Women	524	546	556	665	561
Mercy Werribee Hospital	944	897	913	1,008	816
Monash Medical Centre	2,319	1,991	2,236	2,300	2,095
Northeast Health Wangaratta	553	517	600	623	558
Northern Hospital	1,324	1,338	1,487	1,446	1,289
Peter MacCallum Cancer Institute	NA	740	758	748	647
Royal Children's Hospital	1,822	1,736	1,875	1,970	1,311
Royal Melbourne Hospital	2,002	1,881	1,871	2,054	1,925
Royal Victorian Eye & Ear Hospital	2,753	2,529	3,041	2,958	2,756
Royal Women's Hospital	1,022	971	1,043	1,164	1,053
Sandringham Hospital	445	421	404	428	430
St Vincent's Hospital	1,382	1,234	1,420	1,381	1,283
Sunshine Hospital	1,385	1,227	800	1,177	1,219
West Gippsland Healthcare Group	598	551	567	673	573
Western Hospital (incl Sunbury Day Hospital)	1,039	926	1,772	1,469	1,034
Williamstown Hospital	505	536	410	561	510
Statewide	38,811	36,293	40,611	41,532	37,119

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 55 Number of cancellations from the elective surgery waiting list

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	361	285	349	348	306
Angliss Hospital	81	70	81	75	86
Austin Hospital (incl Heidelberg Repat Hospital)	470	370	397	305	325
Ballarat Base Hospital	125	159	153	143	130
Bendigo Hospital	320	228	256	189	202
Box Hill Hospital	120	103	157	110	92
Broadmeadows Health Service	557	384	540	499	370
Casey Hospital	119	126	98	75	25
Dandenong Hospital (incl Cranbourne Int Care Centre)	185	170	209	227	177
Frankston Hospital (incl Rosebud Hospital)	319	211	261	303	257
Geelong Hospital (Barwon Health)	195	219	199	226	187
Goulburn Valley Health	81	67	75	79	98
Latrobe Regional Hospital	113	111	81	110	96
Maroondah Hospital	81	88	78	69	74
Mercy Hospital for Women	48	47	68	69	48
Mercy Werribee Hospital	82	95	87	83	64
Monash Medical Centre	269	245	274	298	277
Northeast Health Wangaratta	98	55	94	64	42
Northern Hospital	212	227	233	203	216
Peter MacCallum Cancer Institute	NA	73	124	83	46
Royal Children's Hospital	167	181	179	189	129
Royal Melbourne Hospital	364	280	304	350	309
Royal Victorian Eye & Ear Hospital	295	287	247	290	221
Royal Women's Hospital	137	126	132	143	102
Sandringham Hospital	97	66	81	67	85
St Vincent's Hospital	211	174	225	200	213
Sunshine Hospital	193	174	116	119	122
West Gippsland Healthcare Group	49	55	62	50	59
Western Hospital (incl Sunbury Day Hospital)	147	153	286	394	243
Williamstown Hospital	67	76	35	44	41
Statewide	5,563	4,905	5,481	5,404	4,642

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 56 Number of urgent elective surgery patients treated within 30 days

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	815	745	725	835	764
Angliss Hospital	253	201	218	201	198
Austin Hospital (incl Heidelberg Repat Hospital)	921	721	829	916	878
Ballarat Base Hospital	339	306	347	394	415
Bendigo Hospital	402	364	331	362	356
Box Hill Hospital	691	601	696	672	717
Broadmeadows Health Service	25	12	36	31	22
Casey Hospital	378	344	364	369	389
Dandenong Hospital (incl Cranbourne Int Care Centre)	605	556	618	735	713
Frankston Hospital (incl Rosebud Hospital)	410	393	432	477	399
Geelong Hospital (Barwon Health)	418	397	430	438	445
Goulburn Valley Health	274	243	248	232	278
Latrobe Regional Hospital	147	95	151	142	139
Maroondah Hospital	408	327	467	430	438
Mercy Hospital for Women	99	106	108	127	114
Mercy Werribee Hospital	110	106	104	99	105
Monash Medical Centre	925	782	816	839	774
Northeast Health Wangaratta	99	78	115	116	124
Northern Hospital	456	414	430	453	365
Peter MacCallum Cancer Institute	NA	325	353	354	334
Royal Children's Hospital	358	322	385	385	345
Royal Melbourne Hospital	928	789	889	963	998
Royal Victorian Eye & Ear Hospital	343	352	390	470	478
Royal Women's Hospital	263	208	241	301	261
Sandringham Hospital	130	113	137	146	135
St Vincent's Hospital	353	273	354	340	332
Sunshine Hospital	489	500	401	530	507
West Gippsland Healthcare Group	140	93	127	138	118
Western Hospital (incl Sunbury Day Hospital)	431	358	567	406	385
Williamstown Hospital	68	84	124	171	141
Statewide	11,278	10,208	11,433	12,072	11,667

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 57 Urgent elective surgery patients treated within 30 days (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	100	100	100	100	100
Angliss Hospital	100	100	100	100	100
Austin Hospital (incl Heidelberg Repat Hospital)	100	100	100	100	100
Ballarat Base Hospital	100	100	100	100	100
Bendigo Hospital	100	100	100	100	100
Box Hill Hospital	100	100	100	100	100
Broadmeadows Health Service	100	100	100	100	100
Casey Hospital	100	100	100	100	100
Dandenong Hospital (incl Cranbourne Int Care Centre)	100	100	100	100	100
Frankston Hospital (incl Rosebud Hospital)	100	100	100	100	100
Geelong Hospital (Barwon Health)	100	100	100	100	100
Goulburn Valley Health	100	100	100	100	100
Latrobe Regional Hospital	100	100	100	100	100
Maroondah Hospital	100	100	100	100	100
Mercy Hospital for Women	100	100	100	100	100
Mercy Werribee Hospital	100	100	100	100	100
Monash Medical Centre	100	100	100	100	100
Northeast Health Wangaratta	100	100	100	100	100
Northern Hospital	100	100	100	100	100
Peter MacCallum Cancer Institute	NA	100	100	100	100
Royal Children's Hospital	100	100	100	100	100
Royal Melbourne Hospital	100	100	100	100	99.90
Royal Victorian Eye & Ear Hospital	100	100	100	100	100
Royal Women's Hospital	100	99.52	99.59	100	100
Sandringham Hospital	100	100	100	100	100
St Vincent's Hospital	100	100	100	100	100
Sunshine Hospital	100	100	100	100	100
West Gippsland Healthcare Group	100	100	100	100	100
Western Hospital (incl Sunbury Day Hospital)	100	100	100	100	100
Williamstown Hospital	100	100	100	100	100
Statewide	100	99.99	99.99	100	99.99

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 58 Number of urgent elective surgery patients treated where the waiting time exceeded 30 days

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	0	0	0	0	0
Angliss Hospital	0	0	0	0	0
Austin Hospital (incl Heidelberg Repat Hospital)	0	0	0	0	0
Ballarat Base Hospital	0	0	0	0	0
Bendigo Hospital	0	0	0	0	0
Box Hill Hospital	0	0	0	0	0
Broadmeadows Health Service	0	0	0	0	0
Casey Hospital	0	0	0	0	0
Dandenong Hospital (incl Cranbourne Int Care Centre)	0	0	0	0	0
Frankston Hospital (incl Rosebud Hospital)	0	0	0	0	0
Geelong Hospital (Barwon Health)	0	0	0	0	0
Goulburn Valley Health	0	0	0	0	0
Latrobe Regional Hospital	0	0	0	0	0
Maroondah Hospital	0	0	0	0	0
Mercy Hospital for Women	0	0	0	0	0
Mercy Werribee Hospital	0	0	0	0	0
Monash Medical Centre	0	0	0	0	0
Northeast Health Wangaratta	0	0	0	0	0
Northern Hospital	0	0	0	0	0
Peter MacCallum Cancer Institute	NA	0	0	0	0
Royal Children's Hospital	0	0	0	0	0
Royal Melbourne Hospital	0	0	0	0	1
Royal Victorian Eye & Ear Hospital	0	0	0	0	0
Royal Women's Hospital	0	1	1	0	0
Sandringham Hospital	0	0	0	0	0
St Vincent's Hospital	0	0	0	0	0
Sunshine Hospital	0	0	0	0	0
West Gippsland Healthcare Group	0	0	0	0	0
Western Hospital (incl Sunbury Day Hospital)	0	0	0	0	0
Williamstown Hospital	0	0	0	0	0
Statewide	0	1	1	0	1

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 59 Number of semi-urgent elective surgery patients treated within 90 days

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	974	861	1,015	1,068	985
Angliss Hospital	411	312	424	472	358
Austin Hospital (incl Heidelberg Repat Hospital)	757	841	914	828	718
Ballarat Base Hospital	435	416	477	456	454
Bendigo Hospital	366	302	407	464	376
Box Hill Hospital	413	255	404	370	311
Broadmeadows Health Service	174	160	213	219	166
Casey Hospital	489	421	474	642	589
Dandenong Hospital (incl Cranbourne Int Care Centre)	404	356	494	430	388
Frankston Hospital (incl Rosebud Hospital)	517	464	592	561	486
Geelong Hospital (Barwon Health)	596	599	741	749	517
Goulburn Valley Health	412	433	367	389	278
Latrobe Regional Hospital	369	256	311	405	391
Maroondah Hospital	417	407	429	446	327
Mercy Hospital for Women	285	289	288	349	323
Mercy Werribee Hospital	402	420	413	448	333
Monash Medical Centre	797	611	634	749	597
Northeast Health Wangaratta	179	154	181	188	186
Northern Hospital	429	435	543	621	502
Peter MacCallum Cancer Institute	NA	279	281	298	242
Royal Children's Hospital	577	578	574	660	426
Royal Melbourne Hospital	554	591	556	559	477
Royal Victorian Eye & Ear Hospital	964	801	967	1,015	1,011
Royal Women's Hospital	640	657	696	741	687
Sandringham Hospital	204	181	178	196	209
St Vincent's Hospital	624	546	616	663	602
Sunshine Hospital	424	339	208	358	388
West Gippsland Healthcare Group	287	225	203	314	265
Western Hospital (incl Sunbury Day Hospital)	317	293	515	403	231
Williamstown Hospital	198	166	181	203	196
Statewide	13,615	12,648	14,296	15,264	13,019

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 60 Semi-urgent elective surgery patients treated within 90 days (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	84	76	80	83	82
Angliss Hospital	87	69	83	85	79
Austin Hospital (incl Heidelberg Repat Hospital)	63	68	76	73	61
Ballarat Base Hospital	72	65	75	72	80
Bendigo Hospital	74	74	73	85	78
Box Hill Hospital	47	49	49	49	50
Broadmeadows Health Service	70	73	78	91	86
Casey Hospital	61	59	50	76	74
Dandenong Hospital (incl Cranbourne Int Care Centre)	66	64	66	66	70
Frankston Hospital (incl Rosebud Hospital)	57	49	58	61	58
Geelong Hospital (Barwon Health)	62	64	65	74	63
Goulburn Valley Health	84	90	87	76	69
Latrobe Regional Hospital	96	84	92	98	97
Maroondah Hospital	87	89	88	87	82
Mercy Hospital for Women	100	100	100	100	100
Mercy Werribee Hospital	98	100	100	97	98
Monash Medical Centre	72	64	56	64	60
Northeast Health Wangaratta	89	92	92	99	99
Northern Hospital	61	61	66	81	71
Peter MacCallum Cancer Institute	NA	80	76	83	86
Royal Children's Hospital	91	88	83	86	81
Royal Melbourne Hospital	62	64	67	62	61
Royal Victorian Eye & Ear Hospital	96	95	98	96	96
Royal Women's Hospital	90	94	95	98	98
Sandringham Hospital	77	69	80	84	87
St Vincent's Hospital	71	66	66	74	76
Sunshine Hospital	76	76	76	80	81
West Gippsland Healthcare Group	93	85	84	91	92
Western Hospital (incl Sunbury Day Hospital)	80	73	67	67	69
Williamstown Hospital	80	72	90	78	81
Statewide	74	72	73	78	76

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 61 Number of semi-urgent elective surgery patients treated where the waiting time exceeded 90 days

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	180	277	260	225	210
Angliss Hospital	62	137	85	86	94
Austin Hospital (incl Heidelberg Repat Hospital)	452	400	296	314	452
Ballarat Base Hospital	166	222	155	174	115
Bendigo Hospital	129	106	148	84	108
Box Hill Hospital	468	263	425	378	311
Broadmeadows Health Service	74	58	60	22	26
Casey Hospital	316	292	477	205	210
Dandenong Hospital (incl Cranbourne Int Care Centre)	204	201	249	221	170
Frankston Hospital (incl Rosebud Hospital)	388	478	424	359	354
Geelong Hospital (Barwon Health)	366	341	396	260	310
Goulburn Valley Health	76	48	56	121	123
Latrobe Regional Hospital	14	47	27	9	12
Maroondah Hospital	61	50	57	67	73
Mercy Hospital for Women	0	0	0	0	0
Mercy Werribee Hospital	8	2	1	14	7
Monash Medical Centre	313	342	489	421	396
Northeast Health Wangaratta	22	14	15	2	2
Northern Hospital	274	281	278	147	203
Peter MacCallum Cancer Institute	NA	71	89	63	41
Royal Children's Hospital	55	80	117	107	101
Royal Melbourne Hospital	342	338	271	336	310
Royal Victorian Eye & Ear Hospital	36	44	19	37	37
Royal Women's Hospital	73	45	33	14	13
Sandringham Hospital	61	80	45	36	31
St Vincent's Hospital	252	280	319	230	193
Sunshine Hospital	132	110	67	87	90
West Gippsland Healthcare Group	21	39	40	31	22
Western Hospital (incl Sunbury Day Hospital)	80	107	248	198	103
Williamstown Hospital	50	63	21	56	46
Statewide	4,675	4,816	5,167	4,304	4,163

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 62 Number of non-urgent elective surgery patients treated within 365 days

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	440	425	488	577	492
Angliss Hospital	153	124	137	181	119
Austin Hospital (incl Heidelberg Repat Hospital)	503	536	577	616	490
Ballarat Base Hospital	255	165	242	209	205
Bendigo Hospital	167	146	183	173	139
Box Hill Hospital	149	76	133	151	120
Broadmeadows Health Service	280	273	290	318	267
Casey Hospital	155	131	98	101	164
Dandenong Hospital (incl Cranbourne Int Care Centre)	665	548	637	739	507
Frankston Hospital (incl Rosebud Hospital)	152	171	200	146	172
Geelong Hospital (Barwon Health)	250	296	286	205	244
Goulburn Valley Health	114	128	94	123	118
Latrobe Regional Hospital	519	506	687	649	617
Maroondah Hospital	83	64	93	71	33
Mercy Hospital for Women	140	150	160	189	124
Mercy Werribee Hospital	424	369	394	435	348
Monash Medical Centre	251	222	242	258	273
Northeast Health Wangaratta	228	249	259	274	236
Northern Hospital	120	162	204	212	190
Peter MacCallum Cancer Institute	NA	62	33	28	30
Royal Children's Hospital	810	723	721	747	399
Royal Melbourne Hospital	155	150	145	182	117
Royal Victorian Eye & Ear Hospital	1,390	1,315	1,625	1,396	1,207
Royal Women's Hospital	46	60	72	107	92
Sandringham Hospital	50	47	44	50	55
St Vincent's Hospital	132	119	114	135	128
Sunshine Hospital	313	262	119	183	211
West Gippsland Healthcare Group	138	191	190	188	154
Western Hospital (incl Sunbury Day Hospital)	173	150	385	414	270
Williamstown Hospital	165	217	84	117	102
Statewide	8,420	8,037	8,936	9,174	7,623

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 63 Non-urgent elective surgery patients treated within 365 days (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	82	91	88	96	97
Angliss Hospital	97	93	91	95	95
Austin Hospital (incl Heidelberg Repat Hospital)	90	93	94	94	91
Ballarat Base Hospital	83	80	88	87	90
Bendigo Hospital	92	95	95	94	91
Box Hill Hospital	64	67	61	69	76
Broadmeadows Health Service	99	99	99	99	99
Casey Hospital	85	74	63	63	80
Dandenong Hospital (incl Cranbourne Int Care Centre)	95	94	94	89	88
Frankston Hospital (incl Rosebud Hospital)	93	88	92	86	92
Geelong Hospital (Barwon Health)	74	95	85	94	90
Goulburn Valley Health	97	99	99	96	100
Latrobe Regional Hospital	92	91	96	99	99
Maroondah Hospital	95	96	96	99	100
Mercy Hospital for Women	100	99	100	100	100
Mercy Werribee Hospital	100	100	100	97	94
Monash Medical Centre	88	87	81	89	83
Northeast Health Wangaratta	90	92	90	86	96
Northern Hospital	73	78	86	94	87
Peter MacCallum Cancer Institute	NA	95	94	85	100
Royal Children's Hospital	97	96	90	91	91
Royal Melbourne Hospital	87	92	94	93	84
Royal Victorian Eye & Ear Hospital	99	99	98	97	98
Royal Women's Hospital	100	100	100	99	100
Sandringham Hospital	100	100	100	100	100
St Vincent's Hospital	86	88	87	91	82
Sunshine Hospital	92	94	96	91	90
West Gippsland Healthcare Group	92	98	96	99	92
Western Hospital (incl Sunbury Day Hospital)	82	89	87	90	86
Williamstown Hospital	87	97	100	89	80
Statewide	91	93	92	93	92

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 64 Number of non-urgent elective surgery patients treated where the waiting time exceeded 365 days

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	99	43	66	25	17
Angliss Hospital	5	9	13	9	6
Austin Hospital (incl Heidelberg Repat Hospital)	59	42	38	41	51
Ballarat Base Hospital	51	41	34	30	23
Bendigo Hospital	14	8	10	11	13
Box Hill Hospital	84	38	86	67	37
Broadmeadows Health Service	4	2	4	2	4
Casey Hospital	27	47	58	59	41
Dandenong Hospital (incl Cranbourne Int Care Centre)	35	34	38	96	72
Frankston Hospital (incl Rosebud Hospital)	12	24	18	24	14
Geelong Hospital (Barwon Health)	87	14	49	12	26
Goulburn Valley Health	4	1	1	5	0
Latrobe Regional Hospital	48	49	25	8	5
Maroondah Hospital	4	3	4	1	0
Mercy Hospital for Women	0	1	0	0	0
Mercy Werribee Hospital	0	0	1	12	23
Monash Medical Centre	33	34	55	33	55
Northeast Health Wangaratta	25	22	30	43	10
Northern Hospital	45	46	32	13	29
Peter MacCallum Cancer Institute	NA	3	2	5	0
Royal Children's Hospital	22	33	78	71	40
Royal Melbourne Hospital	23	13	10	14	22
Royal Victorian Eye & Ear Hospital	21	17	40	40	23
Royal Women's Hospital	0	0	0	1	0
Sandringham Hospital	0	0	0	0	0
St Vincent's Hospital	20	16	17	13	28
Sunshine Hospital	27	16	5	19	23
West Gippsland Healthcare Group	12	3	7	2	14
Western Hospital (incl Sunbury Day Hospital)	38	18	57	48	45
Williamstown Hospital	24	6	0	14	25
Statewide	823	583	778	718	646

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 65 All elective surgery patients admitted within time (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Hospital	89	86	87	91	91
Angliss Hospital	92	81	89	90	87
Austin Hospital (incl Heidelberg Repat Hospital)	81	83	87	87	81
Ballarat Base Hospital	83	77	85	84	89
Bendigo Hospital	87	88	85	91	88
Box Hill Hospital	69	76	71	73	77
Broadmeadows Health Service	86	88	89	96	94
Casey Hospital	75	73	64	81	82
Dandenong Hospital (incl Cranbourne Int Care Centre)	88	86	86	86	87
Frankston Hospital (incl Rosebud Hospital)	73	67	73	76	74
Geelong Hospital (Barwon Health)	74	78	77	84	78
Goulburn Valley Health	91	94	93	86	85
Latrobe Regional Hospital	94	90	96	99	99
Maroondah Hospital	93	94	94	93	92
Mercy Hospital for Women	100	100	100	100	100
Mercy Werribee Hospital	99	100	100	97	96
Monash Medical Centre	85	81	76	80	78
Northeast Health Wangaratta	92	93	93	93	98
Northern Hospital	76	76	79	89	82
Peter MacCallum Cancer Institute	NA	90	88	91	94
Royal Children's Hospital	96	93	90	91	89
Royal Melbourne Hospital	82	81	85	83	83
Royal Victorian Eye & Ear Hospital	98	98	98	97	98
Royal Women's Hospital	93	95	97	99	99
Sandringham Hospital	86	81	89	92	93
St Vincent's Hospital	80	76	76	82	83
Sunshine Hospital	89	90	91	91	91
West Gippsland Healthcare Group	94	92	92	95	94
Western Hospital (incl Sunbury Day Hospital)	89	87	83	83	86
Williamstown Hospital	85	87	95	88	86
Statewide	86	85	85	88	87

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 66 Median time to treatment Category 1 elective surgery patients (days)

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	9	9	9	9	9
Angliss Hospital	15	15	13	14	14
Austin Hospital (incl Heidelberg Repat Hospital)	10	11	12	12	12
Ballarat Base Hospital	14	14	14	13	13
Bendigo Hospital	10	12	11	10	10
Box Hill Hospital	13	15	15	15	17
Broadmeadows Health Service	19	18	21	21	15
Casey Hospital	16	13	15	16	14
Dandenong Hospital (incl Cranbourne Int Care Centre)	7	7	5	4	3
Frankston Hospital (incl Rosebud Hospital)	17	15	15	14	14
Geelong Hospital (Barwon Health)	7	5	7	5	5
Goulburn Valley Health	13	13	15	13	14
Latrobe Regional Hospital	11	12	13	14	12
Maroondah Hospital	5	4	3	3	4
Mercy Hospital for Women	12	12	11	14	12
Mercy Werribee Hospital	11	12	15	14	16
Monash Medical Centre	14	14	12	13	12
Northeast Health Wangaratta	7	8	7	11	9
Northern Hospital	11	8	9	8	11
Peter MacCallum Cancer Institute	NA	10	8	10	9
Royal Children's Hospital	6	7	7	6	5
Royal Melbourne Hospital	10	9	10	10	9
Royal Victorian Eye & Ear Hospital	7	8	9	8	9
Royal Women's Hospital	14	14	14	17	14
Sandringham Hospital	8	9	7	9	4
St Vincent's Hospital	13	13	13	11	11
Sunshine Hospital	8	11	9	9	9
West Gippsland Healthcare Group	14	14	13	13	14
Western Hospital (incl Sunbury Day Hospital)	14	11	15	17	12
Williamstown Hospital	17	17	14	13	15
Statewide	11	11	11	11	11

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 67 Median time to treatment Category 2 elective surgery patients (days)

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	39	54	49	45	42
Angliss Hospital	48	64	59	55	58
Austin Hospital (incl Heidelberg Repat Hospital)	71	62	54	58	75
Ballarat Base Hospital	42	49	45	47	41
Bendigo Hospital	42	54	54	42	55
Box Hill Hospital	98	92	94	92	90
Broadmeadows Health Service	66	68	56	48	46
Casey Hospital	76	82	91	67	67
Dandenong Hospital (incl Cranbourne Int Care Centre)	61	72	69	64	69
Frankston Hospital (incl Rosebud Hospital)	77	92	72	76	77
Geelong Hospital (Barwon Health)	65	58	57	45	61
Goulburn Valley Health	39	35	43	50	57
Latrobe Regional Hospital	34	41	40	40	35
Maroondah Hospital	42	44	40	44	55
Mercy Hospital for Women	39	45	40	40	38
Mercy Werribee Hospital	36	42	36	34	35
Monash Medical Centre	58	70	80	74	77
Northeast Health Wangaratta	34	35	33	40	36
Northern Hospital	76	78	71	57	63
Peter MacCallum Cancer Institute	NA	57	51	52	43
Royal Children's Hospital	37	39	43	43	46
Royal Melbourne Hospital	59	63	56	61	63
Royal Victorian Eye & Ear Hospital	33	36	33	30	29
Royal Women's Hospital	56	56	47	47	45
Sandringham Hospital	58	63	60	54	59
St Vincent's Hospital	50	63	60	49	52
Sunshine Hospital	58	56	58	59	64
West Gippsland Healthcare Group	41	52	42	41	43
Western Hospital (incl Sunbury Day Hospital)	54	61	74	75	66
Williamstown Hospital	61	67	40	40	53
Statewide	52	58	56	51	53

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 68 Median time to treatment Category 3 elective surgery patients (days)

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	52	70	62	50	56
Angliss Hospital	76	130	83	113	89
Austin Hospital (incl Heidelberg Repat Hospital)	91	136	145	121	143
Ballarat Base Hospital	68	90	70	64	52
Bendigo Hospital	50	95	64	56	84
Box Hill Hospital	205	176	298	230	189
Broadmeadows Health Service	58	69	63	70	59
Casey Hospital	284	331	342	341	309
Dandenong Hospital (incl Cranbourne Int Care Centre)	102	95	107	236	225
Frankston Hospital (incl Rosebud Hospital)	68	122	60	42	60
Geelong Hospital (Barwon Health)	113	113	142	120	95
Goulburn Valley Health	84	70	40	103	85
Latrobe Regional Hospital	70	97	82	108	91
Maroondah Hospital	43	58	85	47	32
Mercy Hospital for Women	80	106	99	102	122
Mercy Werribee Hospital	55	72	56	64	70
Monash Medical Centre	177	148	191	195	201
Northeast Health Wangaratta	94	109	117	102	111
Northern Hospital	247	220	238	227	241
Peter MacCallum Cancer Institute	NA	81	120	153	187
Royal Children's Hospital	98	126	151	146	115
Royal Melbourne Hospital	127	149	165	150	161
Royal Victorian Eye & Ear Hospital	79	96	92	83	103
Royal Women's Hospital	167	173	217	249	201
Sandringham Hospital	70	49	50	55	55
St Vincent's Hospital	86	58	80	113	94
Sunshine Hospital	126	156	118	95	102
West Gippsland Healthcare Group	86	64	88	69	89
Western Hospital (incl Sunbury Day Hospital)	126	110	165	226	154
Williamstown Hospital	141	125	38	155	165
Statewide	88	105	101	98	99

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 69 Median time to treatment for all elective surgery patients (days)

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	25	35	34	29	29
Angliss Hospital	34	48	41	44	45
Austin Hospital (incl Heidelberg Repat Hospital)	36	42	37	35	41
Ballarat Base Hospital	32	35	35	29	26
Bendigo Hospital	23	25	27	26	27
Box Hill Hospital	34	27	30	29	27
Broadmeadows Health Service	58	66	54	52	47
Casey Hospital	55	66	76	54	55
Dandenong Hospital (incl Cranbourne Int Care Centre)	29	52	50	44	36
Frankston Hospital (incl Rosebud Hospital)	41	61	43	38	33
Geelong Hospital (Barwon Health)	37	37	36	27	33
Goulburn Valley Health	26	27	27	34	28
Latrobe Regional Hospital	40	63	49	56	42
Maroondah Hospital	21	27	19	21	18
Mercy Hospital for Women	40	46	39	38	34
Mercy Werribee Hospital	40	49	47	45	47
Monash Medical Centre	29	31	34	30	27
Northeast Health Wangaratta	42	49	43	49	46
Northern Hospital	48	59	54	42	48
Peter MacCallum Cancer Institute	NA	23	21	21	17
Royal Children's Hospital	41	46	48	44	37
Royal Melbourne Hospital	22	25	21	22	21
Royal Victorian Eye & Ear Hospital	45	49	45	37	35
Royal Women's Hospital	44	50	40	35	37
Sandringham Hospital	41	42	36	36	40
St Vincent's Hospital	30	41	39	36	36
Sunshine Hospital	32	28	25	26	29
West Gippsland Healthcare Group	38	47	40	36	41
Western Hospital (incl Sunbury Day Hospital)	28	30	53	49	28
Williamstown Hospital	63	68	27	26	42
Statewide	34	41	38	35	34

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Table 70 Ninetieth percentile time to treatment for all elective surgery patients (days)

	As at 31 Dec 2010	As at 31 Mar 2011	As at 30 Jun 2011	As at 30 Sep 2011	As at 31 Dec 2011
Alfred Hospital	140	126	131	116	106
Angliss Hospital	102	132	115	127	123
Austin Hospital (incl Heidelberg Repat Hospital)	180	195	186	157	118
Ballarat Base Hospital	210	221	200	177	128
Bendigo Hospital	126	136	155	103	133
Box Hill Hospital	349	245	297	284	229
Broadmeadows Health Service	150	166	212	172	169
Casey Hospital	188	232	270	282	281
Dandenong Hospital (incl Cranbourne Int Care Centre)	157	163	172	294	204
Frankston Hospital (incl Rosebud Hospital)	226	255	218	216	180
Geelong Hospital (Barwon Health)	331	218	317	176	203
Goulburn Valley Health	110	98	101	138	141
Latrobe Regional Hospital	166	234	249	215	196
Maroondah Hospital	85	83	90	86	88
Mercy Hospital for Women	93	131	153	146	127
Mercy Werribee Hospital	99	109	85	97	101
Monash Medical Centre	150	161	194	200	176
Northeast Health Wangaratta	258	251	277	286	243
Northern Hospital	179	209	214	184	198
Peter MacCallum Cancer Institute	NA	102	111	96	85
Royal Children's Hospital	200	229	259	257	211
Royal Melbourne Hospital	167	166	172	171	167
Royal Victorian Eye & Ear Hospital	210	235	258	229	184
Royal Women's Hospital	91	89	87	87	84
Sandringham Hospital	117	126	98	91	90
St Vincent's Hospital	171	185	190	163	158
Sunshine Hospital	187	190	129	116	126
West Gippsland Healthcare Group	138	120	242	118	134
Western Hospital (incl Sunbury Day Hospital)	170	136	214	287	195
Williamstown Hospital	277	198	110	186	224
Statewide	176	177	195	176	168

Note: Peter MacCallum Cancer Institute commenced reporting elective surgery activity from 1 January 2011.

Dental care

The dental health program provides emergency, general and denture care to eligible Victorians through community dental clinics in community health services, rural hospitals and the Royal Dental Hospital of Melbourne.

Information is presented here about the wait times for general and denture care. If you need emergency care, you will generally be assessed within 24 hours of making contact with a community dental clinic (within business hours). Urgent needs cover bleeding, swelling or trauma.

People with urgent denture needs will be prioritised. Urgent dentures will generally be made within three months.

How do wait lists work?

Each community dental clinic has lists for general care and denture care.

People are treated in the order in which they are placed on either the general care list or the denture care list at each clinic.

For further information regarding the dental health program, please visit the Dentistry in Victoria web site, www.health.vic.gov.au/dentistry.

Table 71 Dental care performance data

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011
Patient visits to public dental services (number)	189,396	208,135	224,918
Average time to treatment for priority denture care (months)	1.5	1.2	1.4
Average time to treatment for denture care (months)	18	17	17
Average time to treatment for general dental care (months)	18	17	17

Note: Data for 2011-12 is unavailable due to the implementation of a new dataset for the Dental Health Program.

Table 72 Average time to treatment for general dental care (months)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011
Albury Wodonga Health	10	11	12
Bairnsdale Regional Health Service	13	14	15
Ballarat Health Service	30	29	32
Banyule Community Health	10	11	10
Barwon Health - Belmont	26	23	23
Barwon Health - Corio	29	26	25
Barwon Health - Newcomb	21	18	16
Bass Coast Regional Health	26	29	32
Bellarine Community Health Ltd	27	26	27
Bendigo Health Care Group (Bendigo Hospital)	28	30	32
Bentleigh Bayside Community Health	11	11	9
Boort District Health	14	11	14
Central Bayside Community Health Services Ltd	18	18	16
Central Gippsland Health Service	20	17	14
Colac Area Health	20	21	20
Darebin Community Health Service - East Reservoir	7	7	5
Darebin Community Health Service - Northcote	6	5	5
Darebin Community Health Service - PANCH	6	4	5
Dianella Community Health	34	33	30
Djerriwarrh Health Services	NA	23	23
Doutta Galla Health Service - Kensington	15	15	16
Doutta Galla Health Service - Niddrie	12	12	13
EACH Ltd	19	20	23
East Grampians Health Service	18	6	4
East Wimmera Health Service	9	5	3
Echuca Regional Health	16	14	15
Edenhope and District Hospital	4	4	3
Goulburn Valley Health	18	18	15
Hepburn Health Service - Creswick	5	2	5
Hepburn Health Service - Daylesford	17	7	5
Inner East Community Health Service	7	7	6
Inner South Community Health Service	4	4	6
Isis Primary Care Ltd- Brimbank	21	22	22
Isis Primary Care Ltd- Wyndham	21	21	22
Knox Community Health Service	19	16	18
Latrobe Community Health Service	8	6	6
Mallee Track Health & Community Service	15	16	14
Maryborough District Health Service	34	31	34
Merri Community Health Services	17	14	13
MonashLink Community Health Service Ltd	5	8	8

Continued...

Table 72 Average time to treatment for general dental care (months) – continued

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011
Nilumbik Community Health Service Ltd.	21	21	23
North Richmond Community Health Ltd - Fitzroy	11	7	3
North Richmond Community Health Ltd - Richmond	15	11	11
Northeast Health Wangaratta	35	35	38
Omeo District Health	12	15	18
Orbost Regional Health	9	8	8
Peninsula Health	30	30	30
Plenty Valley Community Health Service Ltd	29	29	29
Portland District Health	19	15	14
Ranges Community Health	25	24	24
Royal Dental Hospital Melbourne	0	3	3
South West Healthcare	11	11	11
Southern Health	27	28	29
Sunbury Community Health Centre	32	28	27
Sunraysia Community Health Services Ltd	15	16	18
Swan Hill Hospital	13	11	14
West Wimmera Health Service	25	20	11
Western District Health Service	26	26	24
Western Region Health Centre Ltd	9	8	7
Whitehorse Community Health Service Ltd	22	21	20
Wimmera Health Care Group (Horsham)	33	35	34
Statewide	18	17	17

Note: Data for 2011-12 is unavailable due to the implementation of a new dataset for the Dental Health Program.

Table 73 Average time to treatment for denture care (months)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011
Albury Wodonga Health	12	15	18
Bairnsdale Regional Health Service	19	21	22
Ballarat Health Service	21	23	22
Banyule Community Health	26	25	23
Barwon Health - Belmont	35	35	32
Barwon Health - Corio	34	33	32
Barwon Health - Newcomb	34	34	35
Bass Coast Regional Health	32	34	36
Bellarine Community Health Ltd	14	16	19
Bendigo Health Care Group (Bendigo Hospital)	28	28	24
Bentleigh Bayside Community Health	8	9	12
Boort District Health	15	14	16
Central Bayside Community Health Services Ltd	9	5	7
Central Gippsland Health Service	22	22	24
Colac Area Health	30	29	28
Darebin Community Health Service - East Reservoir	10	7	7
Darebin Community Health Service - Northcote	10	7	8
Darebin Community Health Service - PANCH	9	5	7
Dianella Community Health	30	30	28
Djerriwarrh Health Services	NA	6	9
Doutta Galla Health Service - Kensington	10	12	15
Doutta Galla Health Service - Niddrie	19	20	13
EACH Ltd	24	27	19
East Grampians Health Service	20	20	23
East Wimmera Health Service	17	10	5
Echuca Regional Health	21	21	24
Edenhope and District Hospital	15	10	13
Goulburn Valley Health	24	26	27
Hepburn Health Service - Creswick	22	25	21
Hepburn Health Service - Daylesford	11	13	16
Inner East Community Health Service	23	19	19
Inner South Community Health Service	1	4	6
Isis Primary Care Ltd- Brimbank	20	18	12
Isis Primary Care Ltd- Wyndham	14	12	12
Knox Community Health Service	24	14	17
Latrobe Community Health Service	15	9	12
Mallee Track Health & Community Service	10	11	5
Maryborough District Health Service	30	31	34
Merri Community Health Services	6	9	6
MonashLink Community Health Service Ltd	20	13	9

Continued...

Table 73 Average time to treatment for denture care (months) - Continued

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011
Nillumbik Community Health Service Ltd.	21	20	21
North Richmond Community Health Ltd - Fitzroy	11	4	1
North Richmond Community Health Ltd -Richmond	16	6	9
Northeast Health Wangaratta	26	25	28
Omeo District Health	9	9	0
Orbost Regional Health	5	4	6
Peninsula Health	34	33	36
Plenty Valley Community Health Service Ltd	17	14	17
Portland District Health	26	21	23
Ranges Community Health	29	30	32
Royal Dental Hospital Melbourne	0	2	3
South West Healthcare	15	11	11
Southern Health	31	33	35
Sunbury Community Health Centre	12	15	17
Sunraysia Community Health Services Ltd	10	9	12
Swan Hill Hospital	3	3	2
West Wimmera Health Service	4	1	0
Western District Health Service	28	31	27
Western Region Health Centre Ltd	9	9	9
Whitehorse Community Health Service Ltd	28	31	31
Wimmera Health Care Group (Horsham)	14	15	14
Statewide	18	17	17

Note: Data for 2011-12 is unavailable due to the implementation of a new dataset for the Dental Health Program.

Quality and safety

The Department of Health works with Victorian health services to achieve health care that is highly reliable, delivered in partnership with consumers, and is based on the best information and evidence in order to deliver safe, efficient and effective healthcare to the community.

The department achieves this through policy development, planning, resource allocation and monitoring of performance, working towards the systematic improvement of safety and quality in Victorian healthcare.

Patient satisfaction

An important part of the quality of care delivered to patients is their level of satisfaction. Two measures of patient satisfaction are provided: Table 73: Overall Care Index (OCI) and Table 74: Consumer Participation Indicator (CPI).

The OCI is derived from the Victorian Patient Satisfaction Monitor (VPSM) and is an indicator of Victorian adult in-patients' overall experience with their health care. The OCI is derived from six sub-indices of patient satisfaction from the VPSM: access and admission; general patient information; treatment and related information; complaints management; physical environment; and discharge and follow-up. It is an additive combination of the relevant questions within each sub-index. Each index score has a minimum value of 20 and a maximum value of 100.

The CPI was designed to provide a measure for Standard 2 of "*Doing it with us, not for us*", the consumer, carer and community participation in health care policy.

Standard 2:

Consumers and, where appropriate, carers are involved in informed decision making about their treatment, care and wellbeing at all stages and with appropriate support (Department of Health 2006, 2009).

Three items from the VPSM are used to calculate the CPI, which measures whether consumers feel they have been involved in making decisions about their care. The three survey items are:

During your hospital stay, how would you rate the following?

- *The opportunity to ask questions about your condition or treatment*
- *The way staff involved you in decisions about your care*
- *The willingness of hospital staff to listen to your concerns.*

Questions are scored on a five-point likert scale and give a possible score range from 20 – 100 on the CPI.

Table 74 Overall Care Index (OCI)

Group A and B hospitals	Jan-Jun 2010	Jul-Dec 2010	Jan-Jun 2011
Albury Wodonga Health (Albury Campus)	NA	NA	75.7
Albury Wodonga Health (Wodonga Campus)	77.9	78.8	78.1
Alfred Hospital	73.8	77.7	77.2
Angliss Hospital	79.1	77.2	80.3
Austin Hospital	72.6	72.1	74.6
Bairnsdale Regional Health Service	78.7	80.4	78.8
Ballarat Health Service (Ballarat Base Hospital)	76.8	78.5	78.1
Geelong Hospital (Barwon Health)	75.7	77.1	77.7
Bendigo Hospital	74.7	NA	72.4
Box Hill Hospital	72.4	68.2	71.8
Casey Hospital	80.8	80.2	80.3
Central Gippsland Health Service	77.6	79.8	80.2
Dandenong Hospital	72.4	72.2	70.9
Echuca Regional Health	77.9	78.5	78.6
Frankston Hospital	74.6	72.9	72.5
Goulburn Valley Health	74.4	77.6	75.4
Heidelberg Repatriation Hospital	78.4	77.8	76.3
Latrobe Regional Hospital	75.0	76.3	74.5
Maroondah Hospital	76.0	74.0	73.7
Mercy Hospital for Women	79.7	81.4	80.9
Mercy Werribee Hospital	75.8	78.9	75.5
Mildura Base Hospital	75.4	74.9	75.1
Monash Medical Centre (Clayton)	67.9	70.9	72.2
Monash Medical Centre (Moorabbin)	71.0	75.5	76.2
Northeast Health Wangaratta	78.5	79.5	79.8
Northern Hospital	69.2	71.7	71.8
Peter MacCallum Cancer Institute	78.7	79.0	80.3
Rosebud Hospital	79.6	82.5	77.8
Royal Melbourne Hospital - City Campus	68.9	74.0	74.5
Royal Victorian Eye & Ear Hospital	77.5	77.4	78.8
Royal Women's Hospital	76.5	75.1	76.5
Sandringham Hospital	77.9	76.3	76.4
South West Healthcare South West Healthcare (Camperdown & Warrnambool Campuses)	78.9	79.7	80.6
St Vincent's Hospital	75.5	74.2	75.6
Sunshine Hospital	69.3	67.4	70.8
Swan Hill Hospital	74.6	77.6	80.0
West Gippsland Healthcare Group	79.1	81.7	78.0
Western District Health Service (Hamilton, Penshurst & Coleraine Campuses)	81.8	83.8	82.5
Western Hospital	68.2	69.5	71.4
Williamstown Hospital	74.2	76.2	79.7
Wimmera Health Care Group (Horsham & Dimboola Campuses)	77.6	78.9	78.6
Statewide	78.3	79.2	79.0

Notes: Group A hospitals are major teaching hospitals (with the exclusion of the Royal Children's Hospital). Group B hospitals are medium-sized suburban and regional/rural base hospitals. 2011-12 data were unavailable at time of publication.

Table 75 Did consumers feel they were involved in making decisions about their care?

Group A and B hospitals	Jan-Jun 2010	Jul-Dec 2010	Jan-Jun 2011
Albury Wodonga Health (Albury Campus)	NA	NA	78.9
Albury Wodonga Health (Wodonga Campus)	80.9	81.2	79.6
Alfred Hospital	77.2	80.9	82.0
Angliss Hospital	81.4	79.6	81.5
Austin Hospital	74.8	73.7	77.3
Bairnsdale Regional Health Service	79.3	82.5	80.4
Ballarat Health Service (Ballarat Base Hospital)	79.5	80.8	81.8
Geelong Hospital (Barwon Health)	77.5	79.8	79.5
Bendigo Hospital	77.3	NA	74.9
Box Hill Hospital	73.7	71.5	75.9
Casey Hospital	83.1	82.8	82.3
Central Gippsland Health Service	79.2	81.4	81.8
Dandenong Hospital	75.2	74.9	73.7
Echuca Regional Health	80.5	80.7	80.2
Frankston Hospital	77.2	75.9	75.0
Goulburn Valley Health	75.2	79.0	77.1
Heidelberg Repatriation Hospital	80.0	79.4	77.7
Latrobe Regional Hospital	76.9	78.4	78.5
Maroondah Hospital	79.5	76.7	75.9
Mercy Hospital for Women	84.7	84.7	85.2
Mercy Werribee Hospital	78.1	82.1	80.2
Mildura Base Hospital	78.0	76.0	75.9
Monash Medical Centre (Clayton)	73.4	74.7	75.9
Monash Medical Centre (Moorabbin)	73.6	78.0	78.7
Northeast Health Wangaratta	79.7	82.3	82.3
Northern Hospital	72.4	74.1	75.7
Peter MacCallum Cancer Institute	81.2	81.8	83.3
Rosebud Hospital	81.8	84.5	78.8
Royal Melbourne Hospital - City Campus	73.2	76.8	78.4
Royal Victorian Eye & Ear Hospital	77.8	77.1	78.8
Royal Women's Hospital	79.8	78.2	80.3
Sandringham Hospital	80.3	79.0	79.1
South West Healthcare South West Healthcare (Camperdown & Warrnambool Campuses)	80.1	81.0	82.7
St Vincent's Hospital	77.1	76.3	78.6
Sunshine Hospital	73.7	71.3	72.5
Swan Hill Hospital	74.5	78.7	81.4
West Gippsland Healthcare Group	80.9	83.3	80.6
Western District Health Service (Hamilton, Penshurst & Coleraine Campuses)	82.2	84.1	83.3
Western Hospital	71.0	70.7	73.0
Williamstown Hospital	76.0	77.6	80.1
Wimmera Health Care Group (Horsham & Dimboola Campuses)	78.7	79.0	80.3
Statewide	79.8	80.6	81.0

Notes: Group A hospitals are major teaching hospitals (with the exclusion of the Royal Children's Hospital). Group B hospitals are medium-sized suburban and regional/rural base hospitals. The CPI measures how consumers feel they have been involved in making decisions about their care. 2011-12 data were unavailable at time of publication.

Mental health

The Victorian Government is committed to improving access to clinical treatment and psychiatric disability support for people with a mental illness. Specialist state funded mental health services are aimed primarily at people with serious mental illness or mental disorder with associated significant levels of disturbance and psychosocial disability due to their illness or disorder.

Key performance measures for mental health services include service hours provided, 28 day readmission rates, post discharge follow up and seclusion rates.

How do I access a specialist clinical mental health service?

Mental health services are provided at metropolitan and regional hospitals to children and young people, adults and older people and are on an area service basis.

When a person first makes contact with, or is referred to, an Area Mental Health Service a triage clinician will conduct a preliminary clinical assessment of whether they are likely to have a mental illness or disorder, and the nature and urgency of the response required.

Where a mental health triage assessment indicates that specialist mental health services are required, a more comprehensive assessment is provided through the intake assessment. The intake assessment may result in referral to another organisation and/or the person being treated within the specialist mental health service.

For further information about accessing a publically funded mental health service, go to Victoria's Mental Health Services web site www.health.vic.gov.au/mentalhealth/services/index.htm.

Table 76 Service contact hours provided to consumers of community mental health services

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Health	17,937	17,749	18,466	18,447	NA
Austin Health	13,830	13,250	14,415	14,526	NA
Ballarat Health Services (Grampians)	9,674	8,733	10,219	10,809	NA
Bendigo Health	13,030	11,050	11,265	11,016	NA
Eastern Health	25,541	25,145	29,763	29,649	NA
Frankston Hospital (Peninsula)	10,919	10,303	10,409	10,417	NA
Geelong Hospital (Barwon)	11,276	10,965	11,015	12,656	NA
Goulburn Valley Health	6,402	6,057	6,657	7,572	NA
Latrobe Regional Hospital	12,763	14,487	14,969	16,484	NA
Melbourne Health	40,733	39,755	40,954	42,391	NA
Mildura Mental Health	4,517	4,512	4,569	4,711	NA
North East Victoria Mental Health Services	8,330	8,282	8,623	8,196	NA
Royal Children's Hospital	7,849	6,734	7,812	7,915	NA
South West Health Care	7,847	7,544	7,704	7,599	NA
Southern Health	25,282	26,744	29,508	29,138	NA
St Vincent's Health	10,743	12,300	12,324	13,793	NA
Werribee Mercy Mental Health Program (WMMHP)	8,851	8,428	9,214	10,825	NA
Statewide Total	235,524	232,038	247,886	256,145	NA

Note: These data are subject to a quality process to examine possible inclusion of some duplicate counts.

On preliminary analysis, over-recording is estimated to account for less than 5% of total.

Melbourne Health data does not include Orygen Youth Health.

The community mental health service activity data collection in Oct-Dec 2011 was affected by protected industrial action.

Table 77 Mental health seclusion rate (per 1,000 bed days)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Health	27.3	14.4	23.4	24.6	19.6
Austin Health	4.6	8.2	9.0	3.9	6.3
Ballarat Health Services (Grampians)	21.2	27.9	10.0	20.2	6.8
Bendigo Health	15.1	10.9	8.8	15.6	20.2
Eastern Health	18.7	15.1	11.2	8.5	10.8
Frankston Hospital (Peninsula)	1.7	3.6	1.3	0.8	2.0
Geelong Hospital (Barwon)	27.9	21.3	27.0	27.3	16.1
Goulburn Valley Health	8.8	27.3	4.5	9.8	16.2
Latrobe Regional Hospital	11.1	12.0	10.7	5.0	8.9
Melbourne Health	33.6	25.7	32.5	24.8	31.2
Mildura Mental Health	21.3	13.5	13.2	25.5	22.5
North East Victoria Mental Health Services	17.6	7.7	17.8	22.9	18.1
South West Health Care	2.1	5.6	1.2	11.2	7.2
Southern Health	14.5	12.2	11.1	17.6	15.6
St Vincent's Health	14.3	14.5	13.4	11.5	20.9
Werribee Mercy Mental Health Program (WMMHP)	20.1	8.5	22.0	18.3	16.1
Statewide Total	19.7	15.9	17.2	16.7	17.8

Note: Melbourne Health data does not include Orygen Youth Health.

Table 78 Mental health 28-day readmission rate

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Health	14.2	14.9	19.9	17.9	19.9
Austin Health	5.7	16.9	10.8	8.1	11.4
Ballarat Health Services (Grampians)	9.2	17.0	10.7	9.5	9.7
Bendigo Health	18.6	11.9	9.8	9.4	8.1
Eastern Health	18.7	14.4	15.6	10.9	12.8
Frankston Hospital (Peninsula)	11.6	13.5	18.3	13.2	12.9
Geelong Hospital (Barwon)	9.6	14.0	11.0	11.0	14.0
Goulburn Valley Health	11.9	8.6	19.8	6.3	22.7
Latrobe Regional Hospital	15.2	19.3	10.1	14.8	14.3
Melbourne Health	10.5	12.7	13.7	12.1	11.6
Mildura Mental Health	11.4	9.1	6.1	6.9	14.5
North East Victoria Mental Health Services	12.0	7.7	14.3	11.4	13.0
South West Health Care	15.2	10.1	15.0	17.5	8.3
Southern Health	13.5	11.1	15.0	12.5	11.6
St Vincent's Health	9.3	11.2	15.5	9.4	10.1
Werribee Mercy Mental Health Program (WMMHP)	11.4	13.5	13.7	6.6	6.1
Statewide Total	13.1	13.2	14.4	11.9	12.8

Note: Melbourne Health data does not include Orygen Youth Health.

Table 79 Mental health post-discharge follow-up rate (per cent)

	Oct - Dec 2010	Jan - Mar 2011	Apr - Jun 2011	Jul - Sep 2011	Oct - Dec 2011
Alfred Health	72.6	63.1	67.3	78.3	NA
Austin Health	91.9	91.8	93.8	89.9	NA
Ballarat Health Services (Grampians)	82.5	89.2	85.3	85.8	NA
Bendigo Health	72.2	83.2	70.3	71.1	NA
Eastern Health	65.7	74.8	88.2	79.1	NA
Frankston Hospital (Peninsula)	89.8	90.3	93.8	86.3	NA
Geelong Hospital (Barwon)	83.3	85.4	75.9	84.6	NA
Goulburn Valley Health	66.2	66.1	86.2	81.8	NA
Latrobe Regional Hospital	82.0	81.0	75.3	73.4	NA
Melbourne Health	82.9	82.0	87.4	90.2	NA
Mildura Mental Health	88.1	82.2	85.7	82.2	NA
North East Victoria Mental Health Services	50.6	83.5	93.8	92.2	NA
South West Health Care	88.7	83.3	84.6	97.1	NA
Southern Health	90.9	88.6	86.6	89.8	NA
St Vincent's Health	79.3	71.5	68.0	92.0	NA
Werribee Mercy Mental Health Program (WMMHP)	60.2	65.4	70.8	62.0	NA
Statewide Total	78.6	80.1	82.7	83.9	NA

Note: Melbourne Health data does not include Orygen Youth Health.

The community mental health service activity data collection in Oct-Dec 2011 was affected by protected industrial action.

Victorian Health Services Performance Report

Appendices

Appendix 1: Data Sources

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Table 22	Victorian Emergency Minimum Dataset
Table 23	Victorian Emergency Minimum Dataset
Table 24	Victorian Emergency Minimum Dataset
Table 25	Victorian Emergency Minimum Dataset
Table 26	Victorian Emergency Minimum Dataset
Table 27	Victorian Emergency Minimum Dataset
Table 28	Victorian Emergency Minimum Dataset
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Table 30	Victorian Emergency Minimum Dataset
Table 31	Victorian Emergency Minimum Dataset
Table 32	Victorian Emergency Minimum Dataset
Table 33	Victorian Emergency Minimum Dataset
Table 34	Victorian Emergency Minimum Dataset
Table 35	Victorian Emergency Minimum Dataset
Table 36	Victorian Emergency Minimum Dataset
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Appendix 2: Hospital Lists

Major Metropolitan Hospitals (16)

Alfred Hospital
Angliss Hospital
Austin Hospital
Box Hill Hospital
Casey Hospital
Dandenong Hospital
Frankston Hospital
Maroondah Hospital
Mercy Werribee Hospital
Monash Medical Centre
Northern Hospital
Royal Children's Hospital
Royal Melbourne Hospital
St Vincent's Hospital
Sunshine Hospital
Western Hospital
Major Rural Hospitals (5)
Ballarat Health Services
Geelong Hospital (Barwon Health)
Bendigo Health Care Group
Goulburn Valley Health Shepparton
Latrobe Regional Hospital

Victorian Hospitals with Emergency Departments (40)

Albury Hospital
Alfred Hospital
Angliss Hospital
Austin Hospital
Bairnsdale Regional Health Service
Ballarat Health Services
Geelong Hospital (Barwon Health)
Bendigo Health Care Group
Box Hill Hospital
Casey Hospital
Central Gippsland Health Service (Sale)
Dandenong Hospital
Echuca Regional Health
Goulburn Valley Health Shepparton
Hamilton Base Hospital
Frankston Hospital
Latrobe Regional Hospital
Maroondah Hospital
Mercy Hospital for Women
Mercy Werribee Hospital
Mildura Base Hospital
Monash Medical Centre
Northeast Health Wangaratta
Northern Hospital
Rosebud Hospital
Royal Children's Hospital
Royal Melbourne Hospital
Royal Victorian Eye & Ear Hospital
Royal Women's Hospital
Sandringham & District Memorial Hospital
St Vincent's Hospital
Sunshine Hospital
Warrnambool Hospital (South West Healthcare)
Swan Hill District Hospital
West Gippsland Healthcare Group

Western Hospital
Williamstown Hospital
Wimmera Base Hospital (Horsham)
Wonthaggi Hospital (Bass Coast Health Service) (commenced reporting from 1 July 2011)
Wodonga Regional Health Service

Victorian Ambulatory Classification System (VACS) reporting hospitals (27)

Alfred Hospital
Austin Hospital
Ballarat Health Services
Geelong Hospital (Barwon Health)
Bendigo Hospital
Box Hill Hospital
Broadmeadows Health Service (commenced reporting from 1 July 2011)
Casey Hospital
Craigieburn Health (commenced reporting from 1 July 2010)
Dandenong Hospital (incl Cranbourne Int Care Centre)
Frankston Hospital (incl Rosebud Hospital)
Maroondah Hospital
Mercy Hospital for Women
Mercy Werribee Hospital (commenced reporting from 1 July 2011)
Melton Health (commenced reporting from 1 July 2010)
Monash Medical Centre
Northern Hospital
Peter MacCallum Cancer Institute
Royal Children's Hospital
Royal Melbourne Hospital
Royal Victorian Eye and Ear Hospital
Royal Women's Hospital
Sandringham Hospital (commenced reporting from 1 July 2011)
St Vincent's Hospital
Sunshine Hospital
Western Hospital
Yarra Ranges Health (commenced reporting from 1 July 2010)

Hospital Bypass Reporting Hospitals (13)

Alfred Hospital
Angliss Hospital
Austin Hospital
Box Hill Hospital
Dandenong Hospital
Frankston Hospital
Maroondah Hospital
Monash Medical Centre
Northern Hospital
Royal Melbourne Hospital
St Vincent's Hospital
Sunshine Hospital
Western Hospital

ESIS Reporting Hospitals (29)

Alfred Hospital
Angliss Hospital
Austin Hospital (includes Repatriation Hospital)
Ballarat Health Services
Bendigo Health Care Group
Box Hill Hospital
Broadmeadows Health Service
Casey Hospital
Dandenong Hospital (includes Cranbourne Integrated Care Centre)
Frankston Hospital (includes Rosebud Hospital)
Geelong Hospital (Barwon Health)
Goulburn Valley Health Shepparton

Latrobe Regional Hospital
Maroondah Hospital
Mercy Hospital for Women
Mercy Werribee Hospital
Monash Medical Centre
Northeast Health Wangaratta
Northern Hospital (includes Broadmeadows Hospital)
Royal Children's Hospital
Royal Melbourne Hospital
Royal Victorian Eye and Ear Hospital
Royal Women's Hospital
Sandringham Hospital
St Vincent's Hospital
Sunshine Hospital
West Gippsland Healthcare Group
Western Hospital (includes Sunbury Day Hospital)
Williamstown Hospital

All Victorian public hospitals (110)
(R) Rural (M) Metro
Albury Hospital (R)
Alexandra District Hospital (R)
Alfred Hospital (M)
Alpine Health (R)
Angliss Hospital (M)
Austin Hospital (including Repatriation Hospital) (M)
Bairnsdale Regional Health Service (R)
Ballarat Health Services (R)
Geelong Hospital (Barwon Health) (R)
Bass Coast Regional Health (R)
Beaufort & Skipton Health Service (R)
Beechworth Health Service (R)
Benalla & District Memorial Hospital (R)
Bendigo Hospital (R)
Boort District Hospital (R)
Box Hill Hospital (M)
Broadmeadows Health Service (M)
Bundoora Extended Care Centre (M)
Calvary Health Care Bethlehem (M)
Caritas Christi Hospice Ltd (M)
Casey Hospital (M)
Casterton Memorial Hospital (R)
Caulfield General Medical Centre (M)
Central Gippsland Health Service (R)
Cobram District Hospital (R)
Cohuna District Hospital (R)
Colac Area Health (R)
Coleraine District Health Services (R)
Cranbourne Integrated Care Centre (M)
Craigieburn Health Service (M)
Dandenong Campus (M)
Daylesford District Hospital (R)
Djerriwarrh Health Service (R)
Dunmunkle Health Services (R)
East Grampians Health Service (R)
East Wimmera Health Service (R)
Echuca Regional Health (R)
Edenhope & District Hospital (R)
Frankston Hospital (M)
Goulburn Valley Health Shepparton (R)
Hamilton Base Hospital (R)
Healesville and District Hospital (M)
Hesse Rural Health Service (R)
Heywood Rural Health (R)
Inglewood & District Health Service (R)
Kerang District Health (R)
Kilmore & District Hospital (R)
Kingston Centre (M)
Kooweerup Regional Health Service (M)
Korumburra Hospital (R)
Kyabram & District Health Service (R)
Kyneton District Health Service (R)
Latrobe Regional Hospital (R)
Lorne Community Hospital (R)
Maldon Hospital (R)
Mallee Track Health & Community Service (R)
Manangatang & District Hospital (R)
Mansfield District Hospital (R)
Maroondah Hospital (M)
Maryborough District Health Service (R)
McIvor Health & Community Services (R)

Melton Health (M)
Mercy Hospital for Women (M)
Mercy Werribee Hospital (M)
Mildura Base Hospital (R)
Monash Medical Centre (M)
Mount Alexander (R)
Mount Eliza Aged Care and Rehabilitation Service (M)
Moyne Health Services (R)
Nathalia District Hospital (R)
Northeast Health Wangaratta (R)
Northern Hospital (M)
Numurkah & District Health Service (R)
O'Connell Family Centre Inc (M)
Omeo District Health (R)
Orbost Regional Health (R)
Otway Health & Community Services (R)
Peter James Centre (M)
Peter MacCallum Cancer Institute (M)
Portland District Health (R)
Queen Elizabeth Centre (Noble Park) (M)
Robinvale District Health Services (R)
Rochester & Elmore District Health Service(R)
Rosebud Hospital (M)
Royal Children's Hospital (M)
Royal Dental Hospital (M)
Royal Melbourne Hospital (M)
Royal Victorian Eye & Ear Hospital (M)
Royal Women's Hospital (M)
Rural Northwest Health (R)
Sandringham & District Memorial Hospital (M)
Seymour District Memorial Hospital (R)
South Gippsland Hospital (R)
South West Healthcare (R)
St George's Health - Normanby House (M)
St Vincent's Hospital (M)
Stawell Regional Health (R)
Sunshine Hospital (M)
Swan Hill District Hospital (R)
Tallangatta Health Service (R)
Terang & Mortlake Health Service (R)
Timboon & District Healthcare Service (R)
Tweddle Child & Family Health Centre (M)
Upper Murray Health & Community Services (R)
West Gippsland Healthcare Group (R)
West Wimmera Health Service (R)
Western Hospital (M)
Williamstown Hospital (M)
Wimmera Base Hospital (R)
Wodonga Hospital (R)
Yarram & District Health Service (R)
Yarrawonga District Health Service (R)
Yea & District Memorial Hospital (R)